

2022-2023 Season Overview

EXPEDITION CRUISES



Asta Lassesen Chief Executive Officer, Hurtigruten Expeditions

Welcome aboard!

An expedition cruise with Hurtigruten will take you to the most spectacular natural landscapes on our planet, where you'll delight in the many charms of the region's culture and behold fascinating, unique wildlife. With Hurtigruten, your expedition ship will go beyond the usual highlights and iconic cities, exploring remote communities and hidden gems few get to see.

We focus on active exploration, bringing you ashore to immerse you in each destination, while keeping sustainability at the heart of everything we do. The informal atmosphere will make you feel at home on your comfortable haven at sea, which also offers exquisite restaurants that serve delicious meals and other amenities. A handpicked Expedition Team of experts will be with you every step of the way, accompanying you on landings and organizing activities. They'll present fascinating lectures in the ship's Science Center to help you better understand the history, wildlife, culture, and geology of the destinations you visit.

A cruise with Hurtigruten is the culmination of more than 125 years of expedition history, harnessed into incredible journeys. You'll have momentous experiences and adventures that will stay with you forever.

Are you ready for your next adventure?

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A TRUE EXPEDITION CRUISE

An expedition cruise with Hurtigruten is the culmination of more than 125 years of exploration history harnessed into incredible journeys. Here are a few reasons why our expedition cruises are so special.

The destinations

An expedition cruise with us can take you all over the world, including places such as Antarctica, Alaska, the British Isles, the Caribbean and Central America, the Galápagos Islands, Iceland, the Northwest Passage, Norway, Svalbard, and many more.

Across vast national parks, isolated island chains, mountains, fjords, and glaciers, you'll gaze in awe at the most spectacular natural landscapes on our planet. Enjoy magnificent sunrises and sunsets at sea and mesmerizing phenomena such as the Midnight Sun and the ethereal Northern Lights. Your expedition ship will go beyond the usual highlights to explore remote communities and hidden gems. You'll have the opportunity to encounter rare and unique wildlife along the way, from elks to eagles, penguins to polar bears, and walrus to whales, depending on your destination.

You'll be brought ashore to be immersed in our destinations, but we'll always do so with sustainability at the core: by supporting local businesses, respecting traditions, and protecting habitats.



The team

A handpicked Expedition Team of experts will be on hand every step of the way to keep you safe on landings and share interesting stories and anecdotes that will further enhance your sense of wonder. The Expedition Team members in total—bring decades of experience to your journey, and will ensure our visits to communities and wildlife areas have as little impact on the environment as possible.

Attend the fascinating lectures delivered by the Expedition Team members in the Science Center, which cover a full range of topics related to your destination. With their help and direction, you'll also have the opportunity to engage in a Citizen Science project. A variety of onboard activities and exciting offship activities and excursions are also organized by these passionate and knowledgeable hosts.

The ships

Our expedition fleet ranges from small and agile ships to medium-sized, hybrid electric-powered vessels. Our ice-classed ships are suitable for sailing in the polar regions. These ships combine advanced technology with energyefficient engines that use liquified natural gas and biogas, a renewable fossilfree fuel produced from organic waste. The onboard Science Center is the heart and hub of the ship. Our Science Centers feature advanced microscopes and an impressive selection of biological and geological slides for you to examine.

At home at your haven at sea, you'll experience an informal and welcoming atmosphere complete with comfortable cabins, luxurious suites, and stylish interiors made from natural materials. The casual dress code means there's no need to change for dinner, even if the onboard cuisine inspires you to do so. The restaurants on board serve delectable meals that are as pleasing to the eye as to the the palate. Our expeditions offer you momentous experiences that will stay with you forever. Join us. An expedition can be summed up in two ways: journeying to somewhere exciting and being adaptable to whatever comes your way. On an expedition cruise with Hurtigruten, you'll embrace this adventurous spirit!

EXPECT THE UNEXPECTED

When you embark on an expedition cruise, you'll travel to some of the most remote and pristine places on the planet. These are areas where nature reigns supreme and wildlife roams free.

The itineraries of our expedition cruises are not set in stone. This gives us the flexibility to adapt to challenging elements and seize new exploration opportunities as they arise. Diverting from our charted course is an essential and exciting aspect of our expedition cruises.

On several of our itineraries, we can visit multiple possible sites each day. You can trust the ship's Captain and Expedition Team to pick the best option based on the day's conditions.

On a journey with us, you'll embrace pure adventure, become real explorers, and learn to expect—and embrace—the unexpected. We'll always work with nature, never against it, and together we'll create unforgettable experiences, where every expedition is unique!



EXPERTS IN Exploration

Adventurers in their own right, our Expedition Team members have a wealth of exploration expertise. Some are Arctic nature guides or rangers, while others have worked on remote research or conservation projects. Well versed in AECO (the Association of Arctic Expedition Cruise Operators) and IAATO (the International Association of Antarctic Tour Operators) guidelines, they're deeply committed to sustainability. They're trained to keep you, the wildlife, and the fragile habitats we explore safe and undisturbed.

They're also specialists in a variety of fields and deliver engaging lectures and talks on topics such as glaciology, history, biology, archeology, anthropology, and other destination-specific topics. Join them in your ship's Science Center for hands-on The Expedition Team members are your handpicked hosts, there to ensure that your expedition adventure is full of exciting and informative experiences.

learning and to join Citizen Science projects.

The multi-talented Expedition Team will organize onboard activities such as art workshops, photography tips, yoga classes, and meditation sessions. They'll also accompany you ashore on landings and scout the area, answer questions, point out sites of interest, and lead hikes. Our Expedition Team members come from all over the world, and from many different backgrounds. However, they're united by their passion for travel, a love of and respect for our planet, and a desire to share their knowledge. Their energy and enthusiasm is inspiring, and they'll enhance your experience and deepen your appreciation and understanding of the places you visit.

TAKING Sustainability Seriously

Our experience exploring the planet for over 125 years has taught us the importance of being environmentally aware and leaving the smallest possible footprint.

Hurtigruten has been sailing to polar regions for more than 125 years. For decades, our captains, crew, Expedition Team members, and returning guests have witnessed firsthand the impact of climate change on vulnerable polar areas.

We want the Arctic, Antarctica, and everywhere in between to remain places of pristine nature, pure water, and clean air. We realize it's a job of paramount importance, and it's one worth doing for our children and grandchildren.

That's why we've committed to the United Nations Sustainable Development Goals, putting them at the heart of who we are and what we do. These guiding principles will take us us steps ahead of current regulations to offer you greener and more sustainable expedition cruises to better protect our planet.







What we've achieved so far

We're proud of the progress we've made in a wide range of areas. But rest assured, we're not stopping there. This is just the start and there are many more exciting initiatives to come.

- We were the first cruise line in the world to institute a fleet-wide ban on non-essential single-use plastic
- We invest heavily in green technology such as hybrid-electric power and biofuels from food waste
- We launched the world's first hybrid electric-powered expedition ships and plan to launch more
- We stopped using heavy fuel oil (HFO) decades ago and still campaign for a worldwide ban
- We support stricter visitor regulations in the delicate destinations we explore
- We offer full menus of healthy and delicious plant-based dishes on board
- We collaborate with international scientific institutes and share vital research data
- We support local communities by trading with small-scale suppliers
- We engage in beach clean-ups in many of the areas where we go ashore
- We are founding members of the Association of Arctic Expedition Cruise Operators (AECO) and the International Association of Antarctica Tour Operators (IAATO), which work to protect polar regions
- We established the Hurtigruten Foundation to fund a variety of ecology-related subjects



What is sustainability?

According to the United Nations World Commission on Environment and Development, sustainability is the ability to meet present needs without compromising the ability of future generations to meet their needs. Sustainability is measured through three different pillars: environmental, social, and economic. They all count.





A THIRST FOR KNOWLEDGE

Why does an expedition cruise with Hurtigruten have such a focus on experiential learning? Meet Tudor Morgan, our Director of Expedition Operations, for the answer.

"We know that our guests aren't typical tourists. They're modern-day explorers who want authentic experiencesand are willing to journey to remote places to get them. Being able to truly connect with nature and understand the destination is key for our guests. We understand that because we feel exactly the same way. That's why we've developed a full lecture and science program to satisfy our guests' hunger for knowledge."

Tudor Morgan Director of Expedition Operations, Hurtigruten Expeditions

TAKE YOUR EXPEDITION FURTHER

Local experts, all over the world

All the optional excursions and pre-cruise and postcruise programs we offer are run by local suppliers that are passionate about what they do. They're carefully selected to offer you the best possible experience. It's a core value of ours to give back to the communities we visit, and we are very pleased to help support individual livelihoods and the local economy in the destinations we explore.

Optional excursions, full of variety

Aside from the included activities on the ship and ashore, there are a wide range of optional excursions in which to choose from depending on the destinations you visit, your interests, and your activity level. These are at additional cost. Here are just a few examples of the added fun and adventure you can experience on an optional excursions. Snorkel sapphire waters in the Caribbean or Add on more adventures to your expedition cruise with us. Choose from more than 300 optional excursions, as well pre- or post-cruise programs, in destinations across four continents.

explore the ruins of ancient civilizations in South America. Sleep in a tent close to a colony of penguins in Antarctica or see the Northern Lights on a dog-sledding trip or from a snowmobile in Norway, Visit national parks, museums, or UNESCO sites, or join local food tastings, go on history walks and hikes, or enjoy kayaking all over the world.

Adventures before or after your expedition

You'll likely be journeying to

distant parts of the world to meet your expedition ship. By adding a few days at the beginning or at the end of your expedition with one of our Pre- or Post-Programs, you'll take full advantage of your time in these special parts of of the world.

Specific optional excursions and Pre- and Post-Programs can be found under the itinerary of each expedition cruise at our website at hurtigruten.com



PALATE Pleasers

Your ship's dining options will please your palette, and taste as good as they look.

Aune - The main restaurant

Enjoy bountiful breakfasts with made-to-order eggs and omelets and freshly baked bread, a generous lunch, and a three- to five-course dinner—all the while marveling at the stunning views of the scenery outside.

Fredheim - Bistro-style café

From the open kitchen, Fredheim's chefs create interesting dishes throughout the day, from international favorites to local specialties. Treat yourself to chicken kebabs, steamed dumplings, New York-style all-beef hot dogs, or one of our plant-based meals.

Lindstrøm - For fine dining Enjoy a rotating menu

of exceptional, modern dishes inspired by the regions we explore. Ask for recommendations from the extensive wine list to complement your gourmet meal.

The Beagle - MS Santa Cruz II

Only found on our Galápagos circumnavigations, The Beagle features a Le Cordon Bleutrained Gastronomy Director and offers a wide variety of delicious dishes.



LOVING Local food

Prepare your taste buds for mouth-watering meals on board inspired by the region's flavors and crafted from locally sourced ingredients.

Low food miles, high quality

As we explore the coasts of countries across the world, you'll savor the specialty produce unique to each culture. Sourcing our food locally supports local businesses, creating positive ripple effects in the communities we visit, and promoting more sustainable and seasonal eating.

Dishes of the destinations

Our chefs might pick a selection of unique, local herbs and spices to add to their dishes, infusing them with an extra twist. Each expedition also immerses you in the local cuisine with a Signature Seafood Evening, as well as tastings that showcase the region's delicacies.

Vegetarian and vegan dishes

We offer sophisticated and thoughtfully conceived vegetarian and vegan options at every meal.

A focus on food

The Expedition Team will give presentations that delve into the cultural significance of the region's delicacies. Or, they might focus on how science can help agriculture or fishing become more sustainable. Your expedition may also feature optional excursions to nearby farms, fisheries, or vineyards.

YOUR HAVEN TO THE HORIZON

The expedition ship is your home away from home: casual, comfortable, and complete with everything you need for your adventure and more! If you pictured an expedition ship as being a rusty old frigate with faded décor, prepare to have your expectations blown away. We've made every effort to use natural materials, filling your onboard environment with an earthy, elemental feel reminiscent of the places you'll be exploring.

From the get-go, you'll see that life on the expedition ship is relaxed and the atmosphere is informal. We want you to think about all the exciting places you'll discover with us and not worry about what you'll wear at dinner! All of the ships' public areas were designed with your viewing pleasure in mind. You'll enjoy spending time on the outdoor observation decks, where Expedition Team members can sometimes be found pointing out sites of interest in the surrounding landscape or identifying a species of seabird. Swap stories with your fellow travelers in the various seating areas around the ship, almost all of which feature superb views.

EXPEDITION TEAM

WORK OUT OR JUST RELAX

Our ships come equipped with amenities to help you maintain an active lifestyle, balanced by relaxation options for both your body and your mind.

All of our expedition ships have an indoor gym and outdoor hot tubs on board, and most include a sauna with a view.

If you're on one of our hybrid electric-powered ships, you can also enjoy working out in the fresh sea air in the outdoor gym, while circling the outdoor running track, or swimming in the heated infinity pool. Our hybrid electric-powered ships also feature a Wellness Center, where you can relax with an aroma-therapeutic scrub and feel magical hands soothe tired muscles with a full-body massage. See the individual ship's deck plan to see the available amenities.









INCLUDED WITH YOUR EXPEDITION

Relax, enjoy, and broaden your mind from the moment you step aboard. There'll be so much to discover and explore, we've made sure you have everything you need to get the most out of your expedition.



The Expedition Team members are your expert guides

The onboard Expedition Team members make sure you have the best possible experiences. They're handpicked specialists in their fields, selected for their depth of knowledge about your particular itinerary. Find them in the Science Center giving lectures and sharing their knowledge. They'll also join you ashore on excursions and included activities.

For more practical information about your expedition, please visit hurtigruten.com



Expand your mind in the Science Center

The Science Center[#] is the heart of your expedition ship. Here, you'll learn about wildlife, culture, and history specific to the destinations you visit. You'll also have an opportunity to join lectures on sustainability, nature photography, and climate change. The enthusiastic Expedition Team members are excited to share their in-depth knowledge with you. The Science Center is packed with research equipment, including high-tech microscopes and a library. The Science Center is also a great place to hang out, get some expert camera tips, and broaden your mind with fellow explorers. #Cruises aboard MS Santa Cruz II have a 'Science Corner' with fewer provisions.



Relax and revitalize using the onboard facilities

Stay in shape and rejuvenate yourself with our onboard facilities. Take a dip in the swimming pool* or work out in the fitness room or along the running track**. Relax in a sauna with a view*** or in one of the hot tubs out on deck.

*Available on MS Roald Amundsen, MS Fridtjof Nansen, and MS Otto Sverdrup. **Exclusively on MS Roald Amundsen and MS Fridtjof Nansen.

***Not on MS Santa Cruz II.



Equipment for nature walks and activities

We provide all the equipment you'll need on your expedition. Grab walking poles and boots, snowshoes, a kayaking paddle, or a stand-up paddle board (SUP), depending on the destination in which you're traveling and the activity. We want you to have the best experience possible, so we provide all the gear you need to enjoy exploring our remarkable destinations.

Food and beverages

We've got all your food and drink options covered throughout the cruise. Breakfast, lunch, and dinner are included, and complimentary tea and coffee are available at any time. In the onboard restaurants, our specially selected house wine and beer are included with lunch and dinner, as well as sodas and mineral water.





Activities on land and at sea

Your sense of adventure will really kick into gear when we head out on included activities such as small-boat (RIB) cruises and onshore explorations. Whether we head into a fjord system on a small-boat (RIB) cruise or trek through a forest in search of the perfect wildlife shot, the activities you take part in will immerse you in the remarkable environments you visit.



Some little extras to make your cruise even better

As soon as you step aboard, you'll receive a high-quality, complimentary, wind- and water-resistant expedition jacket[†], as well as a reusable water bottle that you can fill at the water stations around the ship. Enjoy free basic Wi-Fi[†] whenever we sail within signal range. At the end of the cruise, you'll be invited to a farewell event.

[†]Not available on MS Santa Cruz II.

MS Fridtjof Nansen

MS Fridtjof Nansen is our newest expedition ship and an advanced hybrid electric-powered sister ship to MS Roald Amundsen. She has three onboard restaurants that serve a wide variety of dishes, and all areas of the ship have a fresh Scandinavian contemporary design, cozy and modern. She has a high-tech Science Center and an indoor and outdoor gym—including an outdoor running track. Guests can unwind in the heated outdoor infinity pool, one of the hot tubs on deck, in the sauna with a view, or with a spa treatment in the Wellness Center. All the cabins have a window with an outside view. Half of all cabins feature private balconies, while aft suites even have their own private outdoor hot tub!

Below: Lindstrøm restaurant; Right: MS Fridtjof Nansen







CATEGORY		DECK	SIZE (ft ²)	DESCRIPTION		
	МА	XL suite	8	495-517	Extra-large corner suites with a balcony. The ship's most spacious cabins, with large windows, flexible sleeping arrangements, sofa bed, mini-bar, amenity kit, bathrobe, kettle, tea and coffee, espresso maker.	
	МВ	XL suite	5	474	Extra-large aft corner suites with flexible sleeping arrangements, sofa bed, large windows, mini-bar, amenity kit, bathrobe, kettle, tea and coffee, espresso maker.	
EXPEDITION	мс	Corner suite	7, 8, 9	215-323	Aft corner suites with a balcony and a hot tub, large windows, flexible sleeping arrangements, some with sofa, mini-bar, amenity kit, bathrobe, kettle, tea and coffee, espresso maker.	
SUITES	MD	L suite	7	377	Large corner suite with a balcony, flexible sleeping arrangements, sofa bed, mini-bar, amenity kit, bathrobe, kettle, tea and coffee, espresso maker. Accessible to guests with limited mobility.	
	ME	Suite	8, 9	215-301	Suites with a balcony, flexible sleeping arrangements, some with sofa bed, mini-bar, amenity kit, bathrobe, kettle, tea and coffee, espresso maker.	
	MF	Suite	7	237	Corner suite with large windows, flexible sleeping arrangements, mini-bar, amenity kit, bathrobe, kettle, tea and coffee, espresso maker.	
	хт	Outside cabin	7.8	161-205	Balcony, queen bed or flexible sleeping arrangements, some with sofa bed, amenity kit, kettle, tea and coffee.	
	~1	Outside cabin	7, 0	101-205	balcony, queen bed of hexible sleeping analigements, some with sola bed, amenity wit, kettle, tea and conee.	
	XTD	Outside cabin	7, 8	161-205	Balcony, queen bed, some with sofa bed, amenity kit, kettle, tea and coffee.	
ARCTIC SUPERIOR	ιтх	Outside cabin	7	194	Balcony, queen bed or flexible sleeping arrangements, some with sofa bed, amenity kit, kettle, tea and coffee. Partly obstructed view.	
SUPERIOR	XY	Outside cabin	7	205	Wide balcony, queen bed, amenity kit, kettle, tea and coffee. Accessible to guests with limited mobility.	
	тт	Outside cabin	4, 5	291	Flexible sleeping arrangements, sofa bed, amenity kit, kettle, tea and coffee.	
	тү	Outside cabin	5	258-280	Flexible sleeping arrangements, amenity kit, kettle, tea and coffee.	
POLAR	RR	Outside cabin	4, 5	205-248	Flexible sleeping arrangements, some with sofa bed. Most are 215 square feet.	
OUTSIDE	RS	Outside cabin	4, 5	183	Queen bed.	

All cabins have a bathroom with a shower and a TV. Cabins MD-701, XY-719, XY-726, TY-533, and TY-540 are accessible to guests with limited mobility. These cabins may also be available for general booking. Please note: Cabins with flexible sleeping arrangements have a queen bed by default. To order twin beds, you must notify Hurtigruten at the time of booking. Subject to change.



MS Roald Amundsen

The world's first hybrid electric-powered expedition ship is a design masterpiece. Public areas and cabins are comfortable and stylish, making generous use of natural materials such as granite, oak, birch, and wool. All the cabins have a window with an outside view. Half of all cabins feature a private balcony, while aft suites even have their own private outdoor hot tub! MS Roald Amundsen was the first ship in our fleet to have an indoor and outdoor gym, an outdoor running track, an outdoor infinity pool, and a dedicated Wellness Center. Guests can enjoy delicious food from three different restaurants, relax in the Explorer lounge & bar, and learn through lectures in the advanced Science Center, the ship's heart and hub.

Below: Infinity pool and hot tubs; Right: MS Roald Amundsen







CATEGORY		DECK	SIZE (ft ²)	DESCRIPTION			
	МА	XL suite	8	495-517	Extra-large corner suites with a balcony. The ship's most spacious cabins, with large windows, flexible sleeping arrangements, sofa bed, mini-bar, amenity kit, bathrobe, kettle, tea and coffee, espresso maker.		
	МВ	XL suite	5	474	Extra-large aft corner suites with flexible sleeping arrangements, sofa bed, large windows, mini-bar, amenity kit, bathrobe, kettle, tea and coffee, espresso maker.		
EXPEDITION	мс	Corner suite	7, 8, 9	215-323	Aft corner suites with a balcony and a hot tub, large windows, flexible sleeping arrangements, some with sofa, mini-bar, amenity kit, bathrobe, kettle, tea and coffee, espresso maker.		
SUITES	MD	L suite	7	377	Large corner suite with a balcony, flexible sleeping arrangements, sofa bed, mini-bar, amenity kit, bathrobe, kettle, tea and coffee, espresso maker. Accessible to guests with limited mobility.		
	ME	Suite	8, 9	215-301	Suites with a balcony, flexible sleeping arrangements, some with sofa bed, mini-bar, amenity kit, bathrobe, kettle, tea and coffee, espresso maker.		
	MF	Suite	7	237	Corner suite with large windows, flexible sleeping arrangements, mini-bar, amenity kit, bathrobe, kettle, tea and coffee, espresso maker.		
	хт	Outside cabin	7, 8	161-205	Balcony, queen bed or flexible sleeping arrangements, some with sofa bed, amenity kit, kettle, tea and coffee.		
	XTD	Outside cabin	7, 8	161-205	Balcony, queen bed, some with sofa bed, amenity kit, kettle, tea and coffee.		
ARCTIC SUPERIOR	ιтх	Outside cabin	7	194	Balcony, queen bed or flexible sleeping arrangements, some with sofa bed, amenity kit, kettle, tea and coffee. Partly obstructed view.		
SUPERIOR	XY	Outside cabin	7	205	Wide balcony, queen bed, amenity kit, kettle, tea and coffee. Accessible to guests with limited mobility.		
	тт	Outside cabin	4, 5	291	Flexible sleeping arrangements, sofa bed, amenity kit, kettle, tea and coffee.		
	ТΥ	Outside cabin	5	258-280	Flexible sleeping arrangements, amenity kit, kettle, tea and coffee.		
POLAR	RR	Outside cabin	4, 5	205-248	Flexible sleeping arrangements, some with sofa bed. Most are 215 square feet.		
OUTSIDE	RS	Outside cabin	4, 5	183	Queen bed.		

All cabins have a bathroom with a shower and a TV. Cabins MD-701, XY-719, XY-726, TY-533, and TY-540 are accessible to guests with limited mobility. These cabins may also be available for general booking. Please note: Cabins with flexible sleeping arrangements have a queen bed by default. To order twin beds, you must notify Hurtigruten at the time of booking. Subject to change.



MS Spitsbergen

Named in celebration of Hurtigruten's long history traveling to Spitsbergen, the largest island in the Svalbard Archipelago, this small ship's maneuverability and optimal size make it ideal for expedition cruising. With only 90 cabins and offering small-ship intimacy, MS Spitsbergen's interior features sleek Scandinavian décor, with colors that reflect the palette of the sea. Wide observation decks and large panoramic windows allow her guests to drink in the views of the passing scenery. The restaurant, bistro, and Explorer lounge & bar, in combination with our Science Center, feed our guests' bodies and minds. Work out in the fitness room and then soothe your muscles in a hot tub out on deck or in the sauna with a view.



Below: Explorer lounge & bar; Top: MS Spitsbergen





SHIPYARD: Estaleiro Navais de Viana do Castelo (POR) FLAG: Norway YEAR OF CONSTRUCTION: 2009, reconstruction in 2016 GROSS TONNAGE: 7,344 t CABINS: 90 OVERALL LENGTH: 320 ft BEAM: 59 ft SERVICE SPEED: 15 knots

CATEGORY		DECK	SIZE (ft ²)	DESCRIPTION	
	мх	Owner's suite	6	355	Queen bed with a seating area and a queen sofa bed, mini-bar, kettle, tea and coffee, stereo, balcony.
EXPEDITION	MG	Grand suite	6	308	Queen bed with a seating area and a queen sofa bed, mini-bar, kettle, tea and coffee, balcony.
SUITES	Q	Mini suite	4	178-242	Q2 cabin with a queen bed, Q3 cabin with an extra sofa bed, Q4 with an extra sofa bed and one extra upper berth, kettle, tea and coffee.
	U	Outside cabin	6, 7	140-154	Queen bed, table, kettle, tea and coffee.
ARCTIC	Ρ	Outside cabin	7	120	Queen bed, kettle, tea and coffee. Limited view.
SUPERIOR	YA	Outside cabin	6	193	Queen bed, TV, kettle, tea and coffee. Limited/no view. Accessible to guests with limited mobility.
	QJ	Outside cabin	6	151-193	Queen bed, kettle, tea and coffee. Limited/no view.
	0	Outside cabin	4	140-148	O2 cabins with a queen bed, O3 cabin with two lower twin beds and an upper berth.
POLAR	Α	Outside cabin	4	106-136	Upper and lower berths.
OUTSIDE	J	Outside cabin	6, 7	120	J2 cabins with a queen bed, J3 cabin with two lower twin beds and one upper berth. Limited/no view.
	AJ	Outside cabin	6	96	Upper and lower berths. Limited view.
POLAR	к	Superior inside cabin	4, 6, 7	167-210	K2 cabins with a queen bed, K4 cabins with a queen bed and upper/lower berths.
INSIDE	I	Inside cabin	4	146-158	Queen bed.

All cabins have a bathroom with a shower and a TV. Cabins YA-614 and MX-632 are accessible to guests with limited mobility. These cabins may also be available for general booking. Subject to change.





MS Fram

MS Fram was named after the famous Norwegian polar exploration ship. With only 125 cabins, MS Fram offers a small-ship expedition experience. Deft and maneuverable, she goes where larger ships can't reach, opening her guests up a greater range of potential landing sites. Her spacious outdoor decks bring her guests close to nature and wildlife, while the Science Center offers ways to deepen her guests' understanding of the destinations we visit. Guests can work out in the gym and enjoy the laid-back atmosphere of the Explorer lounge & bar, and then, relax in the sauna or a hot tub on deck before retiring for the evening. Art by Arctic artists decorates the comfortable cabins.

Below: Expedition suite; Right: MS Fram







SHIPYARD: Fincantieri, (I) FLAG: Norway YEAR OF CONSTRUCTION: 2007, lightly refurbished in 2020 GROSS TONNAGE: 11,647 t CABINS: 125 OVERALL LENGTH: 374 ft BEAM: 66.3 ft SERVICE SPEED: 13 knots

CATEGORY		DECK	SIZE (ft ²)	DESCRIPTION	
EXPEDITION	MG	Grand suite	5, 6	260-291	One-room suites with a balcony, queen bed, seating area, mini-bar, espresso maker.
SUITES	Q	Mini suite	5, 6	161-215	One-room suites with a queen bed, seating area, mini-bar, espresso maker.
ARCTIC	F	Outside cabin	3, 5	182-252	Queen bed with seating area, refrigerator.
SUPERIOR	U	Outside cabin	5, 6	113	One twin bed and one sofa bed, some with upper/lower berths, refrigerator.
	N		3	110 140	
	N	Outside cabin	3	113-140	One twin bed and one sofa bed, some with upper/lower berths, refrigerator.
POLAR OUTSIDE	SD	Outside cabin	3	182	One twin bed and one sofa bed, refrigerator. Accessible to guests with limited mobility.
	FJ	Outside cabin	5	188-224	Queen bed or flexible sleeping arrangements, with seating area, refrigerator. Limited or no view.
POLAR INSIDE	Т	Inside cabin	5, 6	113-140	I2 cabins with one twin bed and one sofa bed, I4 cabins with additional upper berths, refrigerator.

All cabins have a bathroom with a shower, a TV, and coffee- and tea-making provisions. Please note: FJ-504 and FJ-506 have a queen bed. FJ-503 has flexible sleeping arrangements. To order twin beds, you must notify Hurtigruten at the time of booking. Cabins SD-342 and SD-346 are accessible to guests with limited mobility. These cabins may also be available for general booking. Subject to change.



MS Maud

Formerly known as MS Midnatsol, MS Maud has been renamed and made greener than ever. The ship's engines have been converted to run on sustainably sourced biofuel. She's the perfect ship to take her guests on a low-impact expedition in comfort and style. Her bright interiors are decorated in classic Art Deco style, with colors inspired by the Midnight Sun, allowing her guests to relax in a warm environment, regardless of the season. Guests can meet in the Science Center and learn at daily lectures, enjoy delicious dishes in the restaurants, and relax with a refreshment in the Explorer lounge & bar. There's also a gym and a sauna with beautiful views, and guests can relax in the outdoor hot tub before retiring for the night, to get ready for the next day's adventure.

Below: Hot tub; Right: MS Maud







SHIPYARD: Fosen Mek. Verk. (N) FLAG: Norway YEAR OF CONSTRUCTION: 2003, lightly refurbished in 2021 GROSS TONNAGE: 16,140 t CABINS: 264 OVERALL LENGTH: 445 ft BEAM: 70 ft SERVICE SPEED: 15 knots

CATEGORY		DECK	SIZE (ft ²)	DESCRIPTION		
	мх	Owner's suite	8	478	Two-room suite with a queen bed, seating area, dining table, TV, kettle, tea and coffee, stereo, private balcony, some with bathtub.	
EXPEDITION SUITES	MG	Grand suite	7, 8	276-381	One-room suite with a queen bed, seating area, mini-bar, kettle, tea and coffee, stereo. Private balcony or bay window, some with bathtub.	
	м	Suite	7	252	One-room suite with a queen bed, seating area, mini-bar, kettle, tea and coffee, private balcony.	
	Q	Mini suite	6, 7	172-252	One-room suite with a queen bed, seating area, mini-bar, kettle, tea and coffee.	
	QJ	Outside cabin	6, 7	174	One twin bed, one sofa bed, seating area, kettle, tea and coffee. Limited/no view.	
ARCTIC	YA	Outside cabin	6	172	One twin bed, one sofa bed, table, kettle, tea and coffee. Accessible to guests with limited mobility.	
SUPERIOR	U	Outside cabin	7, 8	112-149	One twin bed, one sofa bed, table, kettle, tea and coffee. Some with a queen bed.	
	Ρ	Outside cabin	6	111-118	One twin bed, one sofa bed, kettle, tea and coffee.	
	0	Outside cabin	4, 6	109-124	One twin bed, one sofa bed.	
POLAR	Ν	Outside cabin	4	118–140	One twin bed, one sofa bed.	
OUTSIDE	L	Outside cabin	4	124	One twin bed, one sofa bed, porthole. Limited/no view.	
	J	Outside cabin	6, 7	120	One twin bed, one sofa bed. Limited/no view.	
POLAR INSIDE	Т	Inside cabin	4, 6, 7	97-151	One twin bed, one sofa bed.	

All cabins have a bathroom with a shower and a TV. Cabins YA-614, YA-616, YA-619, and YA-625 are accessible to guests with limited mobility. These cabins may also be available for general booking. Subject to change.



MS Otto Sverdrup

Formerly known as MS Finnmarken, MS Otto Sverdrup has been renamed and made greener than ever. The ship's engines have been converted to run on sustainably sourced biofuel. She's the perfect ship to take her guests on a low-impact expedition in comfort and in style. Guests can indulge in the new wellness area, complete with a gym, treatment rooms, and a sauna with a view, and relax in one of the hot tubs out on deck. Or, even take a dip in the outdoor pool. Guests can also enjoy the Explorer lounge & bar-with its amazing views, and the delicious local food served at our three onboard restaurants. The ship also has a Science Center, a hub of activity and hands-on learning, and where the Expedition Team members present their lectures. Refurbished in 2020, natural materials were used extensively in the ship's interior to create a relaxed and stylish atmosphere that reflects the premium onboard experience.



Below: Explorer Lounge & Bar: Top: MS Otto Sverdrup





SHIPYARD: Kleven Verft (N) FLAG: Norway YEAR OF CONSTRUCTION: 2002, refurbished in 2020 GROSS TONNAGE: 15,690 t CABINS: 264 OVERALL LENGTH: 454 ft BEAM: 70 ft SERVICE SPEED: 15 knots

CATEGORY		DECK	SIZE (ft ²)	DESCRIPTION	
EXPEDITION	MG	Grand suite	6, 8	269-312	Two-room suite with a queen bed, seating area, kettle, tea and coffee, mini-bar, private balcony or French balcony. Some with additional sofa.
SUITES	м	Suite	6	209-234	One-room suite with a queen bed, kettle, tea and coffee, mini-bar, balcony.
	Q	Mini suite	5	190–195	One-room suite with a queen bed, seating area, kettle, tea and coffee, mini-bar.
	QJ	Outside cabin	5, 6	180-182	With limited/no view, queen bed, seating area, kettle, tea and coffee.
ARCTIC SUPERIOR	U	Outside cabin	6, 7	110	Queen bed or flexible sleeping arrangements, kettle, tea and coffee.
	Р	Outside cabin	5	110	Queen bed or flexible sleeping arrangements, kettle, tea and coffee.
	0	Outside cabin	3, 5	110-128	Queen bed or flexible sleeping arrangements.
	Ν	Outside cabin	3	133	Queen bed or flexible sleeping arrangements.
POLAR OUTSIDE	SD	Outside cabin	3	220	Queen bed or flexible sleeping arrangements. Accessible to guests with limited mobility.
OUTSIDE	L	Outside cabin	2, 3	86-140	With portholes, a queen bed or separate beds, where one bed can be turned into a sofa and one is an upper berth. Some with limited/no view.
	J	Outside cabin	5, 6	110	With limited or no view. Queen bed or flexible sleeping arrangements.
POLAR INSIDE	I	Inside cabin	3, 5, 6	86-140	With queen bed or separate beds, where one bed can be turned into a sofa and one bed is an upper berth.

All cabins have a bathroom with a shower and a TV. SD-333, SD-335, and SD-337 are accessible to guests with limited mobility. These cabins may also be available for general booking. Please note: Cabins with flexible sleeping arrangements have a queen bed by default. To order twin beds, you must notify Hurtigruten at the time of booking. Subject to change.





MS Santa Cruz II

Santa Cruz II is a small, sleek, spacious ship with only 50 cabins. The ship had a full mast-to-keel refurbishment in 2021 that included all suites, cabins, and common areas. The ship's unique layout offers guests ample space to bask out on the decks, dine in style, and mingle with fellow travelers. Enjoy delicious food at the Beagle restaurant and learn in the Science Corner or out on deck with the Expedition Team members. After a day of exploration, share stories with fellow explorers in one of the lounges, soak in a hot tub, work out in the fitness center, or peruse the library, so you'll be refreshed and restored to explore the next day!



Below: Beagle restaurant; Top: Explorer cabin





SHIPYARD: ASENAV Shipyard (CHL) FLAG: Ecuador YEAR OF CONSTRUCTION: 2002, refurbished 2015 and 2021 GROSS TONNAGE: 2,664 t CABINS: 50 OVERALL LENGTH: 235.5 ft BEAM: 44 ft SERVICE SPEED: 10.5 knots

CATEGORY		DECK	SIZE (ft ²)	DESCRIPTION		
DS	Darwin suite	Panorama deck	326	The ship's most spacious cabins accommodate three guests, where the third guest is a child. With double picture windows, twin beds or a double bed*, an additional twin bed, seating area.		
EP	Explorer cabin	Panorama deck	164	Large picture windows, twin beds or a double bed*.		
EE	Explorer cabin	Expedition deck	164	Large picture windows, twin beds or a double bed*.		
EH	Explorer cabin	Horizon deck	150-164	Large picture windows, twin beds or a double bed*.		
VH	Voyager cabin	Horizon deck	127	Single-occupancy cabins with large picture windows and one twin bed.		
FH	Explorer family cabin	Horizon deck	185	Triple-occupancy cabins, where the third guest is a child. With large picture windows, twin beds or a double bed*, and one bed that can be turned into a sofa.		

*Please note that most Explorer cabins have twin beds by default. To order a double bed, you must notify Hurtigruten at the time of booking. All cabins have a bathroom with a shower. There are 36 cabins with interconnecting doors. Subject to change.

Deck



Indoor area Outdoor area



Full board (breakfast, lunch, and dinner)



Suite welcome greeting



Bathrobe





Kettle and tea/coffee

Arctic Pure amenity kit

Extras during your expedition cruise

Our expedition ships offer a range of amenities and extras according to your cabin category. Please note that MS Santa Cruz II, our ship that circumnavigates the Galápagos Islands, is not represented in the table below.

MS Santa Cruz II has its own restaurant-The Beagle-and amenities and extras per cabin categories. Please contact our Customer Service Center or visit hurtigruten.com for more information about MS Santa Cruz II.

			CABIN	CATEGORIES	
		POLAR INSIDE	POLAR OUTSIDE	ARCTIC SUPERIOR	EXPEDITION SUITES
MS Fridtjof	Nansen & MS Roald Amundsen	-	RS, RR	TY, TT, XY, XTJ, XTD, XT	MF, ME, MD, MC, MB, MA
MS Spitsber	rgen	I, K	AJ, J, A, O	QJ, YA, P, U	Q, MG, MX
MS Fram		I	FJ, SD, N	U, F	Q, MG
MS Maud		I	J, L, N, O	P, U, YA, QJ	Q, M, MG, MX
MS Otto Sve	erdrup	I	J, L, SD, N, O	P, U, QJ	Q, M, MG
	Full board (breakfast, lunch, and dinner)	V	 ✓ 	~	~
	Casual all-day dining in international cuisine restaurant Fredheim **	~	V	 	
Meals	Early riser continental breakfast	V	~	V	~
IVICAIS	Suite breakfast in à la carte restaurant Lindstrøm*	-	-	-	~
	À la carte restaurant Lindstrøm*	+	+	+	~
	Afternoon treat	~	V	~	~
Devenence	House wine, beer, soda, and water with lunch and dinner in all restaurants	~	V	~	~
Beverages	Coffee and tea	V	 ✓ 	~	~
	Wind- and water-resistant expedition jacket	v	 ✓ 	~	~
	Reusable aluminum water bottle	~	V	~	~
	Arctic Pure amenity kit (bathroom)	~	V	~	~
	Hairdryer	V	 ✓ 	~	~
	Cabin kit (bathrobe and slippers)	~	V	~	~
A	Espresso maker	-	-	-	~
Amenities	Kettle and premium tea/coffee	~	V	~	~
	ти	~	V	~	~
	Mini-bar, replenished daily	-	-	-	~
	Wi-Fi	~	V	~	~
	Safe	V	V	~	~
	Loan of equipment needed for activities	~	 ✓ 	~	~
	Suite check-in	-	-	-	V
	Welcome gifts and greeting from ship's officers (Bottle of champagne and a carabiner watch)	-	-	-	
Service	Take-out meals	~	v	~	~
	Turn-down service	-	-	-	 ✓
	Laundry service***	+	+	+	V

* Except for MS Spitsbergen ** Except for MS Spitsbergen and MS Fram *** Except for MS Otto Sverdrup

Included

+ Upgrade possible, pre-bookable + Upgrade possible, bookable on board

- Not applicable

Please note that the above selection of extras may vary by cabin category and ship. Subject to change.

TERMS AND CONDITIONS

These Terms and Conditions are effective for bookings made as of November 23, 2021.

IMPORTANT NOTICE:

Please read the terms and conditions of this Guest Passage Contract (the "Contract") carefully as they constitute the complete and entire legally binding agreement between you and Hurtigruten as to the subject matter discussed below. Please pay particular attention to Sections 12 through 17 as they include limitations on our liability and your right to sue.

The terms and conditions of this Contract apply to the sea passage as well as to all other products or services of any kind whatsoever provided for or arranged by Hurtigruten, Inc., their agents or independent contractors. These terms and conditions represent the entire agreement and a binding contract between Hurtigruten, Inc., and the customer. These provisions supersede any oral or written representations. Any change in these provisions must be in writing signed by the president of Hurtigruten, Inc. The transports of passengers, baggage and vehicles is subject to the provisions of the Act no. 39 of 24 June 1994 Norwegian Maritime Code, as amended ('Norwegian Maritime Code'). A copy of the Norwegian Maritime Code, in Norwegian and in English, is on file with Hurtigruten and available upon request. The terms and conditions of this Contract are drawn up in accordance with the Norwegian Maritime Code. However, in case of conflict between this contract and the Norwegian Maritime Code, this Contract shall take precedence.

1. CONTRACT

Your contract partner is Hurtigruten, Inc. When used in this Contract, 'you,' or 'customer' means each person whose name appears on the face of the ticket and/or who uses the ticket for passage on the cruise described in the ticket. 'Hurtigruten', 'we,' and 'us,' means Hurtigruten, Inc., and its subsidiary, affiliate, and parent companies, agents, assigns and vessels they own or charter. When you book travel or a cruise with us, this Contract is regarded as binding once Hurtigruten receives the first payment from you that is required under section 3 below. Hurtigruten is then responsible for delivering the products/

arrangements you have booked while you are financially responsible for the booking. The moment you make a booking you are confirming at the same time that you have the authority to accept these terms and conditions on behalf of yourself and any travel companions.

You accept responsibility for payment to us for all customers in your booking. The customer is solely responsible for ensuring that the actual reservation corresponds with the booking made. As the person making the booking you are also responsible for ensuring that the names on all documents are correct and in accordance with the passports of all customers for whom you are making the booking. As the person making the booking you will also be responsible for ensuring that all travel companions in the booking are kept fully informed of what was booked and any changes that may arise. If you are booking your trip via an agent/ travel agency, all communication shall take place via the agent/travel agency. Note that travel agencies/ agents may have additional terms and conditions that you will be subject to when booking travel through them. Always quote your booking number when contacting Hurtigruten.

We reserve the right to assign our rights and obligations without your prior consent under these Terms and Conditions, the booking confirmation and the full and entire travel package contract between you and us to another company within the Hurtigruten Group. In such cases you shall receive an advance notice of such assignment from us.

2. GOVERNING LAW AND FORUM SELECTION CLAUSE

ANY DISPUTE ARISING OUT OF OR IN CONNECTION WITH THE PASSENGER TICKET, THESE TERMS AND CONDITIONS AND YOUR CRUISE SHALL BE DETERMINED EXCLUSIVELY BY THE COURTS OF OSLO, NORWAY, THE JURISDICTION TO WHICH WE AS THE CARRIER, AND YOU HEREBY SUBMIT OURSELVES. THESE TERMS AND CONDITIONS SHALL BE GOVERNED BY THE LAWS OF NORWAY.

3. PAYMENT

Payment is due immediately for all online bookings which have a total price of less than \$1,340, including taxes and additional charges. For all other bookings, payment is due as follows:

i. If you book 90 days or more before your scheduled departure date a non-refundable deposit of 20 % shall be paid when you book. The balance of 80 % is due 90 days before your scheduled departure date. No second invoice will be sent. Travel documents will be issued 7 to 14 days prior to departure.

ii. If you book less than 90 days before your scheduled departure date the full price is payable when you book.

If you fail to make any payment by the date on which it is due under this Contract, Hurtigruten reserves the right to cancel the booking, keep the deposit and demand a cancellation fee in accordance with Section 9 below. In the event of special promotions, the total amount may be due immediately at the time of booking. Your travel documents will be sent as soon as Hurtigruten has received payment, normally no later than 4 weeks prior to departure.

4. PRICES

The fare set forth in this Contract is stated in U.S. dollars, is per person based on double occupancy and does not include land arrangements or services, unless otherwise expressly agreed in writing by Hurtigruten.

The fare does not include items of a personal nature, including but not limited to, laundry, liquor, beer, or wine, unless otherwise indicated. The full and correct price of the trip is given before a booking is confirmed, except as set forth below.

The fare includes taxes, fees, port expenses, and charges imposed by governmental or quasi-governmental authorities. Hurtigruten reserves the right to add certain specified additional charges to the price of your booking such as, for example, a fuel surcharge, in the event that there may be increased costs or if an airline raises rates or imposes surcharges up to 30 days before departure. Hurtigruten reserves the right to collect the fare in effect at the time, and as a condition, of embarkation. Should prices be reduced as a result of the same changes mentioned above, the price adjustment will be credited to you. In the event of price increases of more than 10 percent, you retain the right to cancel your booking at no charge, with a full refund of all amounts paid. Should you wish to cancel your booking as mentioned above, notification of this must be received by Hurtigruten at the below address, at least 14 days from the date of the new invoice showing the increase in price.

5. AIR TRAVEL

You may choose to book your airfare through Hurtigruten. However, all such arrangements are made by us solely as your authorized agent and for your convenience and are at your risk. Air travel providers, owners, and operators are independent contractors and are not acting as agents or representatives of Hurtigruten. Hurtigruten does not undertake to supervise or control such independent contractors or their employees, and makes no representation, express or implied, as to their suitability or safety. Hurtigruten shall not be liable for any delay, damage, injury, death, or loss of any kind whatsoever due to the acts, omissions, or negligence of any air travel providers, owners, operators, or their employees or agents. The prices specified for air travel in Hurtigruten's brochure are based on available seats in the lowest pricing category for flights. If these seats are not available at the time of booking, Hurtigruten will seek to offer the lowest available flight price. The flight price will be quoted upon request and the quote will be provided within 24 to 48 hours. Once you accept the quoted flight price, you must pay that amount in full within 24 hours of your acceptance. Please note that some flight prices require a local airport fee to be paid in cash by the customer. Such costs are not included in the agreed price for the booking.

Airline tickets issued may not be reissued or exchanged for another air carrier or routing. Cancellation or re-booking charges will be assessed by the airline for any changes and these additional costs are the sole responsibility of the customer.

According to the European Parliament and Council Regulation no. 261/2004 you have the right under certain circumstances to a refund and/or compensation from the airline if you are refused boarding of the flight or in cases where flights are cancelled or take-off is extremely delayed. You must claim such refund or compensation directly from the airline company. Refunds in such cases will not automatically give you the right to a refund of your costs from us. In cases where delays can result in the right to cancel a flight with the selected air travel provider, this will not automatically give you the right to cancel or receive a refund for any other arrangements with us, even if they were agreed on in connection with the flight concerned unless and to the extent we caused the delay

6. CHANGES TO BOOKING BY CUSTOMER

Changes to bookings are considered cancellations and incur all associated fees pursuant to section 9 of this Contract. Minor adjustments to bookings may be permitted at Hurtigruten's sole discretion, such as upgrades in accommodation or the addition of excursions or add-ons. For any such adjustments Hurtigruten allows that are made within 90 days of your scheduled departure date, Hurtigruten reserves the right to charge you an administrative fee of USD \$ 75 per person per adjustment, payment of which shall be a condition of embarkation. Changes in air travel and other arrangements such as shore excursions may also be subject to change fees and/or increases by the air carrier, for which the customer shall be solely responsible. Ground transfers (for example, bus rides) purchased through Hurtigruten are not refundable. Please review the documents and instructions for transfers that were sent to you. Missed transfers are not the responsibility of Hurtigruten and there is no reimbursement available.

7. TRANSFER OF BOOKING

This Contract is personal and cannot be assigned, sold, or transferred to persons other than the customer without the express written consent of Hurtigruten.

8. TRAVEL PROTECTION PLAN

We recommend that all passengers purchase a travel protection plan to help protect you and your trip investment from unexpected events such as cancellations, delays, and medical emergencies. For some destinations, travel insurance may be required. Please read the cancellation policy below.

9. CANCELLATION BY CUSTOMER

You or anyone in the booking have/ has the right to cancel the booking at any time. All cancellations must be done in writing by the person who has made the booking. The cancellation is effective on the date that Hurtigruten receives the cancellation request at the address provided in this Contract. Please note: There is no refund on bookings that cost less than \$1,340 (including taxes and additional charges). Cancellation fees are calculated according to the following schedule for all other bookings:

Number of days before departure when the Cancellation Letter is received by Hurtigruten	Charges as a % of the total package cost
Total package cost	100%
90 or more days	20%
60-89 days	50%
30-59 days	75%
Less than 30 days	100%

For trips that are based on pre-paid flights, including any airfare we book on your behalf, the airline company's booking and cancellation rules will apply to the air portion. Any trip protection costs will be additional to the agreed price for the booking. The same applies to any connection travel that does not form part of this booking. You will be responsible for all such costs. There is no refund of any or all of the booking price for customers who do not show up at the pier for embarkation or who disembark prior to the end of their ticketed cruise itinerary. Should the customer's cabin include several people, partial cancellation will result in the application of the above penalties to the persons who have cancelled and the remaining customers being charged the applicable prices for the revised number of customers in the cabin. If you have to cancel your booking for reasons that are covered by your travel protection plan, you must apply for a refund from your insurance company for the cancellation fee of your own accord. Insurance premiums are not refundable. Cancellation charges are calculated based on total fares paid to Hurtigruten for all trip components. Cancellation charges will apply notwithstanding that Hurtigruten is able to rebook the cabin in question.

10. CANCELLATION, DEVIATION, OR SUBSTITUTION BY HURTIGRUTEN

You agree that Hurtigruten has the sole discretion and freedom to direct the movements of its vessels, including the right to proceed without pilots, tow or be towed, assist other vessels; deviate from the customary or advertised course for any purpose that is sufficient in the judgment of Hurtigruten or the vessel's captain, including but not limited to offering or rendering assistance in an effort to preserve life or property; and put in or back in to, or call or stop at any port or place. Hurtigruten shall not be required to provide you prior notice before exercising its discretion on any of these matters, and shall not incur any liability to you for any loss, damage, or delay, whether consequential or otherwise.

Hurtigruten shall at all times have the absolute right, without liability to you, to take all actions necessary to comply with orders, recommendations or directions from any governmental entity or persons purporting to act with such authority, including but not limited to those pertaining to health, security, immigration, customs, or safety.

Hurtigruten reserves the right to cancel any cruise or booking without liability or compensation to you. provided such cancellation is due to circumstances that are beyond Hurtigruten's control, including but not limited to acts of God, war, piracy, terrorism, civil strife, labor conflicts, weather conditions, perils of the sea, mechanical breakdown, or collisions ('force majeure events'). If as a result of a force majeure event, Hurtigruten determines that proceeding to, attempting to enter, entering, or remaining at a port may expose the ship to risk, loss, damage, or delay, the customer and his or her baggage may be disembarked at any port or place at which the ship may be or call, at which time Hurtigruten's responsibility under this Contract shall cease and the Contract shall be deemed to have been fully performed.

Hurtigruten reserves the right to omit, alter, or curtail any shore excursions at its sole discretion. Hurtigruten reserves the right to substitute any vessel in place of the vessel on which you booked passage for any reason, including reasons based on Hurtigruten's fault, without liability for loss or damage of any kind whatsoever. If a deviation to a cruise is minor, of a kind that the customer should have anticipated occasionally occurring, or the occurrence of which is beyond Hurtigruten's reasonable control, then Hurtigruten shall have no obligation to pay a refund to the customer. If a deviation is not minor, or Hurtigruten cancels a cruise, Hurtigruten shall provide a refund commensurate with the portion of the trip that did not take place.

11. CUSTOMER'S AGREEMENT TO ABIDE BY HURTIGRUTEN REGULATIONS AND CAPTAIN'S ORDERS

You agree to abide by Hurtigruten's rules and the ship captain's orders at all times while aboard Hurtigruten's vessels. Hurtigruten reserves the right, without liability of any kind, to refuse passage to, disembark, or confine to a stateroom, any customer who may be suffering from any contagious or infectious disease, refuses to obey this Contract or the Captain's orders, endangers the safety of himself or herself, other customers, or crew, or whose presence, in Hurtigruten's sole discretion, may be detrimental to the comfort, enjoyment, or safety of other customers, the vessel, or the crew.

Each customer may bring aboard the ship a reasonable amount of clothing and personal effects without charge, subject to airline restrictions. However, you must not bring or cause to be brought aboard any Hurtigruten vessel any of the following items: illegal or controlled substances, fireworks, live animals (except service or guide animals), weapons, firearms, explosives or other hazardous materials, or any other items prohibited by applicable law. You shall not solicit anyone on board for any commercial, professional, or charitable purposes. Hurtigruten reserves the right to disembark or refuse to embark anyone failing to comply with this provision. In such cases, Hurtigruten shall have no liability whatsoever to the customer for any refund or any other related loss or expense to the customer and any accompanying customers. In any port or any place, we reserve the right to refuse to take on board and the right to disembark customers who, according to the ship's authorized personnel, may be refused permission to land on new ports of call by local authorities or that may be suffering from a contagious or infectious disease, or whose presence could be detrimental to customers or the crew's welfare. In cases where the ship or individual customers are in quarantine (customers may have to remain in the berth or are instructed by authorized personnel on board if he/she or any other person in the berth shows symptoms of illness or can be regarded as a danger to other customers), we do not have liability

for any costs that result, and in such cases there will be no rights to refunds or compensation.

12. COMPLAINTS

Should you believe that you have grounds to complain about an arrangement, the conditions must be pointed out underway to the applicable travel guide, crew, and/ or representatives of hotels/car hire companies, airlines, etc., who will seek to correct any errors. You are also obliged to minimize your own losses as far as possible. If the incident is not addressed satisfactorily on-site, you may send in a written complaint. Any written complaints must be submitted to the travel agency where the booking was made or directly to Hurtigruten. The complaint must contain the reservation number and a description of the incident as well as any claims made. Hurtigruten makes no guarantee of any redress or particular response to any complaints.

13. LIMITATION OF LIABILITY

Hurtigruten's liability is limited to you under this Contract. Hurtigruten is not liable to you for any loss, injury, death, property damage, delay, or harm of any kind caused by or arising from events outside of Hurtigruten's reasonable control, including but not limited to acts of God, war, piracy, terrorism, civil strife, labor conflicts, weather conditions, perils of the sea, mechanical breakdown, or collisions. Hurtigruten shall not be liable or responsible to the customer in any way for any injury, death, illness, delay, loss, or damage not shown to be caused by Hurtigruten's negligence or fault. Hurtigruten is also not liable for damages for emotional distress, mental suffering, or psychological injury of any kind that does not result from a physical injury to the customer, actual risk of physical injury to the customer, or intentionally inflicted by Hurtigruten.

FOR ALL CRUISES THAT DO NOT EMBARK, DISEMBARK OR CALL IN A UNITED STATES PORT. HURTIGRUTEN SHALL AT ALL TIMES BE ENTITLED TO ANY AND ALL LIMITATIONS OF LIABILITY, IMMUNITIES, AND RIGHTS SPECIFIED UNDER THE 'CONVENTION RELATING TO THE CARRIAGE OF PASSENGERS AND THEIR LUGGAGE AT SEA' OF 1974 (AS AMENDED BY THE 1976 'PROTOCOL TO THE ATHENS CONVENTION RELATING TO THE CARRIAGE OF PASSENGERS AND THEIR LUGGAGE BY SEA') (HEREINAFTER 'ATHENS CONVENTION').

In the case of personal injury or death, Hurtigruten's liability shall not exceed 400,000 Special Drawing Rights ('SDR') per customer per occasion (approximately USD \$ 565,000 as of November 23, 2021, which amount fluctuates daily depending on the exchange rate as printed in the Wall Street Journal). If the personal injury or death was caused by a shipping incident (defined as shipwreck, capsizing, collision or stranding, explosion, fire, or defect in the ship), Hurtigruten's liability is limited to 250,000 SDR (approximately USD \$ 355,000 as of November 23, 2021, which amount fluctuates daily depending on the exchange rate as printed in the Wall Street Journal), but can increase to 400,000 SDR unless Hurtigruten proves that the shipping incident occurred without Hurtigruten's fault or neglect. Shipping incidents do not include incidents that result from acts of war, hostilities, civil war, insurance or natural disasters, or that result from intentional acts or omissions of third parties.

Hurtigruten shall not be liable for money, securities, and other valuables such as gold, silver, jewels, watches, ornaments, financial instruments, and works of art unless Hurtigruten has received them for safekeeping. Hurtigruten's liability for loss of or damage to luggage (defined as any article or vehicle carried by Hurtigruten under a contract of carriage, excluding articles and vehicles carried under a charterparty, bill of lading, or contract primarily concerned with the carriage of goods, and live animals), including any items received for safekeeping, shall not exceed 3,375 SDR (approximately USD \$ 4,800 as of November 23, 2021, which amount fluctuates daily depending on the exchange rate as printed in the Wall Street Journal).

Hurtigruten's liability for loss of or damage to cabin luggage (defined as luggage which the customer has in his or her cabin or is otherwise in the customer's possession, custody, or control), shall not exceed 2,250 SDR (approximately USD \$ 3,200 as of November 23, 2021, which amount fluctuates daily depending on the exchange rate as printed in the Wall Street Journal). Hurtigruten's liability for loss of or damage to vehicles, including all luggage carried in or on the vehicle, shall not exceed 12,700 SDR (approximately USD \$ 18,000 as of November 23, 2021, which amount fluctuates daily depending on the exchange rate as printed in the Wall Street Iournal).

IN ALL CASES, LOSSES SHALL NOT INCLUDE PUNITIVE OR EXEMPLARY DAMAGES.

14. NOTICE OF CLAIMS AND TIME TO SUE

Hurtigruten shall not be liable for any claims for personal injury, death, loss or damage to luggage or personal property, unless suit on such claims is commenced within two years from the date of disembarkation or, in the case of death occurring during the cruise, from the date when the passenger should have disembarked. For all other claims, Hurtigruten shall not be liable unless suit is commenced within one year from the date of disembarkation.

15. ACKNOWLEDGEMENT OF RISKS

There are certain unavoidable risks to the customer and the customer's property associated with being aboard a vessel and participating in shore excursions. These include, but are not limited to, rough and unpredictable weather and seas; collisions of ships or other vehicles; illnesses caused by consumption of food and beverages; slip and fall due to the motion of the sea or other causes: lack of access to medical services; civil unrest or terrorism; evacuation of the vessel in an emergency; unpredictable behavior of animals in the wild; and breakdown of equipment. The customer warrants that the customer and any passengers for whom the customer is responsible are fit to travel and warrants that the customer will only engage in those activities that are within the customer's physical ability and experience. The customer agrees to assume all the risks associated with sea travel and shore excursions.

16. NO LIABILITY FOR INDEPENDENT CONTRACTORS

You may be afforded the opportunity to contract with third parties acting as independent parties for the provision of shipboard personal services and shore excursions. You acknowledge that all shore excursions, tours, airline flights, ground transportation, and hotels are either operated by or are independent contractors. While Hurtigruten shall be entitled to collect a fee for such services, Hurtigruten does not supervise or control the actions of these independent contractors or make any representation either express or implied as to their suitability or competence. Hurtigruten, in arranging such services, does so only as a convenience for the customer and the customer is free to use or not use those services. Hurtigruten does not assume any responsibility for or guarantee performance of any such independent contractors. Hurtigruten shall not be liable for any negligent, grossly negligent, or

intentional acts or omissions of such independent contractors, nor for any loss, damage, injury, or delay to the customer or the customer's property in connection with such services.

The fees and costs for shore excursions, tours, airline flights, ground transportation, hotels, or any other services provided by independent contractors which the customer orders but does not use are neither refundable by Hurtigruten nor exchangeable.

17. INDEMNITY FROM DAMAGE

You and your traveling companions must behave in a manner that is not a nuisance to other passengers and that will not cause safety or practical problems for the cruise or any independent contractors. The customer shall be liable to and shall reimburse Hurtigruten for all damages or loss to Hurtigruten's property, including the vessel and its furnishings and equipment, and for all damages or loss to independent contractors and other Hurtigruten passengers, caused directly or indirectly, in whole or in part, by any act or omission of the customer and those for whom the customer is responsible, whether willful or negligent. The customer shall further indemnify Hurtigruten and all of its agents or representatives against all liability whatsoever arising from any personal injury, death, damage, delay, or loss caused directly or indirectly, in whole or in part, by any act or omission of the customer and those for whom the customer is responsible, whether willful or negligent.

18. MEDICAL CARE AND NOTICE OF SPECIAL CONDITIONS

Prior to boarding, you must notify us of any medical condition for which you or any person accompanying you may require either medical attention or accommodation during the cruise, including but not limited to food allergies, or for which the use of a wheelchair or service animal is required. The customer assumes all risks arising out of the customer's personal medical condition prior to the cruise, whether or not that condition is disclosed to Hurtigruten. If you or anyone in your party requires the use of a wheelchair, you must provide vour own. Hurtigruten strongly recommends that customers with physical disabilities or medical conditions that may require special assistance before, during, or after the cruise be accompanied by someone who is able to assist both ashore and at sea, as Hurtigruten is unable to offer such services. Medical facilities are not available aboard the ship, and there may be circumstances beyond Hurtigruten's control that may

prevent or delay a medical evacuation or disembarkation. While a doctor or medical personnel may be on board the ship, these individuals are not agents or employees of Hurtigruten, but are independent contractors.

Hurtigruten shall not be liable for any aspect of medical treatment provided to the customer, including, but not limited to, the consequences of any examination, advice, diagnosis, treatment, prognosis or other services that such doctor or medical personnel may furnish the customer. For some destinations, travel medical insurance may be required. It may be necessary for the customer to obtain shoreside medical service during or after the cruise in countries other than the United States in which a different standard of medical care applies than to which the customer may be accustomed. Hurtigruten makes no warranty as to the quality of any such medical services. If a doctor or other medical personnel is aboard as an independent contractor of Hurtigruten, and if in the opinion of such personnel the customer needs medical attention, and if after embarkation the customer is unable to re-quest or authorize such treatment, the customer hereby consents to treatment by such individuals, or by a physician designated by Hurtigruten. The customer shall be charged for, and shall pay for, medical services and for medication and supplies used for his or her medical treatment. The customer shall also be responsible for the payment of any medical expenses incurred ashore.

Moreover, certain international or local safety requirements, standards and/or applicable regulations relating to design, construction or operation of the vessel, docks, gangways, anchorages or other facilities on or off the vessel may restrict access to facilities or activities for persons with mobility, communication or other impairments or special needs. The captain shall have sole discretion to determine whether physical conditions may prevent a customer from going ashore in such situations.

19. TRAVEL DOCUMENTS

Your specific passport and visa requirements as well as any other immigration requirements are your own responsibility and you must clarify this with the relevant embassies and/or consulates. We do not accept any responsibility in situations where you cannot travel because you do not meet the latest requirements. If you have made independent travel arrangements, you are responsible for boarding the ship in good time, regardless of any changes to the sailing times and dates or travel routes. We cannot refund monies paid to us, or a third party that acts on our or your behalf, or give compensation or make any payments when you, regardless of the reason, do not board the ship. Customers that disembark are responsible for boarding the ship again before departure from the port.

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21. PROTECTION OF PRIVACY

To process your reservation, Hurtigruten needs some basic information. This includes names, address, any special requirements/ dietary requirements, etc. We take all precautions to ensure that the information will not be misused. Nevertheless, we must pass on the necessary information to certain independent contractors that are involved in your travel plans. This applies, for example, to airlines, ships, hotels, and transport companies. The information may also be given to credit companies and government authorities such as customs/immigration, if required. We will never give out this type of information to private individuals or companies that are not directly responsible for part(s) of your trip. This applies particularly to sensitive information that you provide, such as details on any disabilities, special dietary requirements or religious needs. If you do not accept that we pass on such information if required to do so, we reserve the right to reject your booking. Please note that if you make a booking with an agent/ travel agency, it is the agent's protection of privacy procedures that will apply. Hurtigruten shall not be responsible for any third party's protection of your privacy. Should you wish to have a copy of personal information that we have registered about you, you are welcome to contact us. Hurtigruten may also contact you by e-mail and/or telephone with news, information, travel offers and marketing surveys. If you do not wish to be contacted for such purposes, please advise us of this by e-mail to: us.expeditions@hurtigruten.com

22. PHOTOGRAPHS AND VIDEOS OF CUSTOMER

During the course of your cruise, Hurtigruten may produce photographic, video, and/or audio-video recordings ('images'), which may be made available to passengers and may also be used by Hurtigruten in advertising and promoting its products. The customer consents to the making of images including the customer's appearance, words, and voice, while the customer is engaged in the cruise, and grants to Hurtigruten the irrevocable, perpetual, royalty-free right to use, reuse, publish, republish, and disseminate such images and any copies or derivative works from such images in any manner for promotional and other commercial purposes, in any medium and without restriction as to changes or alterations, or reproductions thereof in color or otherwise. The customer releases and assigns to Hurtigruten the right or interest the customer may have in images including the customer's appearance and/or voice recorded by Hurtigruten's employees, agents, or contractors, and waives any rights of any kind in or over such images including rights of compensation, publicity, privacy, copyright, review, inspection, or approval.

23. SEVERABILITY

In the event any paragraph, clause or provision of this Contract is deemed invalid or illegal in any jurisdiction, such paragraph or provision shall be deemed reformed to the extent necessary to render it enforceable, so long as consistent with the basic purpose of the paragraph, clause, or provision. If the paragraph, clause, or provision is not reformable, it shall be deemed severed from this Contract in that jurisdiction only and all remaining provisions shall remain in full force and effect.

24. CONSUMER PROTECTION UNITED STATES TOUR OPERATORS ASSOCIATION \$1 MILLION TRAVELERS ASSISTANCE PROGRAM

Hurtigruten, as an Active Member of USTOA, is required to post \$1 Million with USTOA to be used to reimburse, in accordance with the terms and conditions of the USTOA \$1 Million Travelers Assistance Program (www. ustoa.com/travelers -assistance), the advance payments of Hurtigruten customers in the unlikely event of Hurtigruten's bankruptcy, insolvency or cessation of business. Please note that per USTOA terms and conditions, there is a deadline by which claims must be filed. Further, you should understand that the \$1 Million posted by Hurtigruten may be sufficient to provide only a partial

recovery of the advance payments received by Hurtigruten. More details of the USTOA Travelers Assistance Program may be obtained by writing to USTOA at 345 Seventh Avenue, Suite 1801, New York, New York 10001, or by email to: *information@ ustoa.com or by visiting their website at www.USTOA.com*.

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25. CONTACT INFORMATION

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