

# ARCTIC EXPEDITION CRUISES

hurtigruten.co.uk



Asta Lassesen Chief Executive Officer, Hurtigruten Expeditions February 2022

### **Epic Adventures**

We're excited to be launching our new expedition cruises, with the 2023/24 season being our most extensive yet. We've got more globe-spanning adventures lined up for you including getting closer to the wilds of Alaska, and taking you deeper than ever into Antarctica with a selection of three ships and 34 expedition cruises.

We'll be sailing more frequently into Canada's iconic Northwest Passage, and – for the first time ever – with two ships making simultaneous transits in opposite directions. What's more, we're offering more circumnavigations of Iceland, some unique experiences in the Arctic jewel that is Svalbard, and several 16-day attempts to push south of the Antarctic Circle.

To accompany you, we're making our Expedition Teams even bigger, meaning more activities, and learning opportunities for you. Whether it's kayaking or hiking in nature, attending lectures, or doing science projects, our friendly and international destination experts will be there to help turn your expedition cruise into an adventure.

Furthermore, we'll continue to be pioneers of sustainable cruising, pushing the boundaries of what's possible. We've used the recent global pause in cruising to invest in our ships, adding fleet-wide shore-power connecters and onboard Science Centers where scientists and guests can help contribute to environmental projects.

An expedition cruise with Hurtigruten Expeditions will ignite your sense of adventure. Join us as we sail towards new horizons.





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# 12 REASONS TO EXPLORE WITH US

It's been almost 130 years since we first pioneered expedition cruising. Join us as we continue to explore the planet, visiting some of the world's most beautiful and pristine regions – you'll be expanding your horizons in more ways than one!

### \_

**230 ports and landing sites** Encompassing 15 global destinations, our expedition cruises probe the furthest reaches of the planet, from Antarctica to the Arctic, Galapagos to Guinea Bissau, as well as the legendary Northwest Passage.

### 2

### Expect the unexpected

An expedition cruise is an experience like no other. In true explorer style we work with nature, changing our plans to seek out exciting opportunities and setting our course for adventure.

### 3

### Unique experiences

Whether it's setting foot on Antarctica, kayaking at the foot of an Alaskan glacier, or visiting a tribal community in Africa's little-visited Bissagos Islands – authentic experiences await you.

### <u>4</u>

### **Expedition Teams**

Handpicked experts from a range of fields will deliver lectures, guide you on shore visits, and take you kayaking and expedition boat cruising while fostering your sense of wonder in the places we visit.

### 5

### Science focus

With our onboard scientists and the most extensive science programme in the industry, we bring nature right into the heart of our ships where you can learn more about our destinations and contribute to important research.

### <u>6</u>

### **Modern expedition ships**

Engineered for exploration, small enough to dock at local ports and get intimate with nature – all our ships feature stylish cabins designed for comfort and relaxation.

### <u>7</u> Green pioneers

From our state-of-the-art hybrid electric ships, our ban on single use plastic and our focus on environmental protection, our desire to drive change for good sits at the heart of our ethos.

### 8

### **Delicious food**

Regionally inspired and locally sourced, all food is cooked by master chefs and served in our stylish onboard restaurants, and features a diverse range of exquisite seafood, meat and plantbased dishes.

### 2

### **Inclusive Value**

All our expedition cruises include complimentary beer and wine at meals, free Wi-Fi and an activity in every port of call – and there are no extra taxes or gratuities to pay.

### <u>10</u>

### Working with local communities

Whether it's an Inuit settlement in Canada or a village in tropical Cape Verde, supporting and trading with the local communities we visit is how we've always done business.

### <u>11</u>

### Fully immersive experience

Expedition boats for beach landings, kayaks for water level exploration, snow shoes and survival gear – you'll be getting up close and personal with the environment in the destinations you visit.

### 12

### Friendly and informal

There's no dress code onboard, and you'll experience a warm and professional service. Just relax – after all, we've been doing this for almost 130 years!

# TAKING Sustainability Seriously

Exploring this blue planet of ours for more than a century has taught us the importance of being green.

Hurtigruten has been sailing to polar regions for almost 130 years. Over decades, our Captains, Expedition Teams and returning guests have witnessed the impact of climate change on these vulnerable areas with their own eyes.

If we want the Arctic, Antarctica and everywhere in between to remain places of pristine nature, pure water and clean air, we know that all of us have a big job to do. But it's a job we realise is of paramount importance, and worth it for our children and grandchildren.

That's why we've committed to the UN's Sustainable Development Goals, putting them at the heart of who we are and what we do. They are our guiding principles, taking us steps ahead of current regulations to offer you greener and more sustainable expedition cruises on and for the planet.





### What we've achieved so far

We're proud of the progress we've made in a range of areas. But rest assured, we're not stopping there. This is just the start and there are many more exciting initiatives to come.

- We were first to institute a fleet-wide ban on non-essential single-use plastic
- We invest heavily in green tech like hybrid power and biofuels from food waste
- We launched the world's first hybridpowered expedition ships and plan for more
- We stopped using heavy fuel oil decades ago and still campaign for a worldwide ban
- We support stricter visitor regulations in the delicate destinations we explore
- We offer full menus of healthy and delicious plant-based dishes on board
- We inspire guests on every one of our cruises to be environmental ambassadors
- We collaborate with international scientific institutes and share vital research data
- We support local communities by choosing to trade with small-scale suppliers
- We engage in voluntary beach clean-ups in many of the areas we go ashore at
- We are founding members of AECO and IAATO which work to protect polar regions
- We have established the Hurtigruten Foundation to fund a variety of ecoprojects



### What is sustainability?

According to the UN World Commission on Environment and Development, sustainability is the ability to meet the needs of the present without compromising the ability of future generations to meet their needs. Sustainability is measured in three different pillars: environmental, social and economic – and they all count.

### Want to know more?

Visit hurtigruten.co.uk/about-us/csr

# YOUR EXPEDITION DREAM TEAM

Aboard every Hurtigruten Expeditions ship you'll find a team of highly skilled adventurers who are passionate about making your cruise an unforgettable journey of discovery.

Our Expedition Team members are some of the very best. Whether they're marine biologists or Mesoamerican archaeologists, they're experts in their fields and handpicked for each itinerary. Between them there's decades of knowledge, a blend of youth and maturity, and a diversity of backgrounds and interests. Together they share a common goal – to ignite your sense of adventure and quest for knowledge.

### **Intrepid experts**

Made up of skilled professionals and destination specialists, some Expedition Team members are Arctic nature guides or volcanologists, others are ecologists with hands-on conservation experience, and a few could even be called birding gurus. But these experts don't hide behind prestigious titles and dusty books – they love adventure, and they know all the best places to spot wildlife and uncover cultural gems. They will enhance your expedition by guiding you in exceptionally seamless activities on and off shore.

### **Educational lectures and workshops**

When they're not guiding you over ancient ruins or across Arctic tundra, you'll find the Expedition Team in the Science Center. Here, they give lively talks on anything from glaciology to local mythology. They enjoy organising a range of onboard activities, including art workshops and photography lessons too. Friendly and enthusiastic, they love nothing more than sharing little-known facts and anecdotes. And if you catch them in the Explorer Lounge, they may even tell a funny story or two.

### Unlocking nature for you

The scientists of the team will inspire you in our state-of-the-art Science Centers. You can use advanced microscopes to analyse biological or mineral samples, and underwater drones to see what's going on in the surrounding seas. And if the team has ongoing research, they'll happily show you their work, as well as help you participate in our global Citizen Science projects.

### Dedicated to sustainable exploration

The Expedition Team care deeply about the protection and preservation of the places we visit, and they're well-versed in AECO and IAATO guidelines. With a commitment to sustainability, they're trained to safeguard not only you, but also the wildlife, fragile habitats and local communities we explore. With an inside connection to each destination they know just where to go and how to do it. On your expedition cruise you'll learn how you can help too, ensuring the explorers of tomorrow have the same breathtaking experiences as you.







**Scientists on every cruise** Our onboard Expedition Teams feature scientists from a range of disciplines, providing you with a scientific understanding of each destination.



## Multilingual teams Communicating is easy with our talented international

Expedition Teams.



More activities A big team means that in remote places, we are staffed to offer a range of activities simultaneously, from zodiac cruising to kayaking.

## Citizen **Science**

Collect data from across the planet while on your expedition cruise and contribute to important scientific research. These are the Citizen Science Projects we support.

### **Collaborators:**



Western Washington University

**Shripps Institution** 

of Oceanography

North

Pacific

Ocean

SCRIPPS INSTITUTION OF OCEANOGRAPHY



University of St Andrews

The University

of the Andes

University

Universidad de los Andes



of California Santa Cruz **The University Centre** 



Institute

in Svalbard



of Marine Research



**The Arctic University** of Norway

for Water Research

The Norwegian Institute



NELS●N M▲NDELA

ORCA

Nelson Mandela University

University of Tasmania UNIVERSITY of TASMANIA

> Fjord Fjord Phyto Phyto Collect samples and

Sea SeaLeopard

Leopard Project Submit your images of leopard seals to contribute to studies into their behaviour, population dynamics and conservation.

### Aurorasaurus

Submit sightings of the Northern Lights to contribute to a visibility map, forecast validation and scientific research.



North Atlantic Ocean

SOUTH **AMERICA** 

South Pacific Ocean

ANTARCTIC PENINSULA

DRAKE PASSAGE



studying climate change

impact on phytoplankton.

### UNIS Cruise#Science

Collect samples from the local environment so scientists can better understand the ecosystem of the Svalbard Islands.

### **AFRICA**



The Secchi Disk Foundation

Use your images to help marine biologists identify whales by their markings and track them around the globe.

Measure seawater transparency using a Secchi Disk and submit your findings to aid scientific research into phytoplankton.



Capture photos of cloud formations to complement NASA's satellite images and help environmental studies.

### eBird

Create checklists of bird sightings, include species, locations and dates, to track populations and aid research.

## JU)

### PolarTag

Help scientists track animals throughout their lives by photographing their tags and logging location, date and time data.

### Seabird surveys with ASI



Atlantic Ocean

Oceanities Help count and track penguin population changes by contributing to the Antarctic Site Inventory.

### eBird eBird

Log details of your bird sightings to aid research, monitor biodiversity and guide conservation.



### **Penguin Watch**

Help scientist monitor populations by counting penguins in images and videos.





ociation of AECO





# A THIRST FOR Knowledge

Tudor Morgan, Director of Expedition Operations, tells us why an expedition cruise with Hurtigruten has such a focus on experiential learning. "We know that our guests aren't typical tourists. They're modern-day explorers who want authentic experiences and are willing to journey to remote places to get them. Being able to truly connect with nature and understand the destination is key for them. We know that because we're exactly the same. We've therefore developed a full lecture and science programme to satisfy their hunger for knowledge".

Tudor Morgan, Director of Expedition Operations Hurtigruten.

## **TAKING YOUR EXPEDITION** FURTHER

### Local experts all over the world

All the excursions and extensions we offer as part of your expedition are run by suppliers in the destinations we visit. Each excursion and extension is carefully handpicked to ensure you get the best of the bunch. This means you'll get an authentic experience delivered by local experts who are truly in the know. It also means we'll be helping support livelihoods and local economy in these communities. It's a win-win situation for everyone!

### Extra excitement everv time

Aside from all the activities and excursions already included, there are also a large range of optional excursions that you can pick from and pay for. Here are just a few examples of the added fun you can have: snorkelling in crystal clear waters in the Caribbean; sleeping in a tent close to thousands of penguins in Antarctica; seeing the Northern Lights on a dogsledding trip or from a snowmobile in the Arctic winter; discovering ruins

Add on more adventure to your expedition with us, choosing from more than 300 optional excursions as well as pre and post-extensions in destinations across four continents.

of ancient civilisations in South America. You can also visit national parks, museums and famous UNESCO sites, join local food tastings, go on history walks, hikes and enjoy kayaking all over the world.

### **Adventures before** or after your expedition

You'll be journeying to exotic parts of the world to meet your expedition ship. Adding a few days at the beginning or at the end of your expedition with one of our pre or post-programmes is a great way to get you in

the right frame of mind at the start your expedition and to continue to scratch vour explorer's itch at the end of it.

Specific optional excursions and available extensions can be found under the itinerary of each expedition cruise on our website; hurtigruten.co.uk/excursions



# YOUR HAVEN TO THE HORIZON

Your expedition ship is your home away from home; casual, comfortable, and complete with everything you need for your adventure and more.

If you pictured an expedition as being on a rusty old frigate with faded décor, prepare to have your expectations blown away. We've made every effort to use natural materials, imbuing your onboard environment with an earthy, elemental feel reminiscent of the places you'll be exploring. From the get-go, you'll see that life on the ship is relaxed and the atmosphere calm and informal. We want you to be thinking about all the exciting places you'll be discovering with us, not worrying about what you'll wear at dinner!

Each public area of the ship has been designed with your viewing pleasure in mind. You'll enjoy spending time on the outdoor observation decks, where Expedition Teams can sometimes be found pointing out sites of interest in the surrounding landscape or identifying species of seabird. Enjoy swapping stories in the various seating areas which usually have great views. Together, we'll travel to the most remote coasts in the world and become one big family of explorers.

## FROM WORKING OUT TO CHILLING OUT

Your ship comes equipped with a full suite of facilities for you to maintain an active lifestyle balanced by relaxation therapies for both body and mind.

Some of our expedition ships have an indoor gym, allowing you to keep fit. If you're on one of our hybrid ships, you can also enjoy the fresh sea air while working up a sweat in the outdoor gym or while doing lengths in the heated infinity pool. Watching the waves while circuiting the 150-metre outdoor running track might add an extra spring to your step! Blow off some steam in the sauna with panoramic views or soak away any stresses in the outdoor hot tubs. A meditation session will take you on an inner journey to clear the mental cobwebs. To really treat yourself, there's the Wellness Center on our hybrid ships. Infuse yourself with an aromatherapeutic scrub or feel magical hands soothe tired muscles with a full-body massage.







# LOVING Local food

Prepare your tastebuds for mouth-watering meals on board, inspired by the region's flavours and crafted mostly from locally sourced ingredients.

### Low food miles, high quality

As we explore the coasts of countries across the world, each culture has its specialty produce that you'll be excited to savour firsthand. Sourcing our food locally supports local businesses, creates positive ripple effects in the communities we visit, and promotes more sustainable and seasonal eating. Good food, good karma.

### **Dishes of the destinations**

Our chefs might pick a selection of unique local herbs and spices

to add to their dishes, infusing them with an extra twist. Each expedition also immerses you further in the local cuisine with a Signature Seafood Evening as well as tastings that showcase the region's delicacies.

### Sophisticated plant-based menus

We believe that the future of food is a plant-based one. Rather than simply offer generic options on the menu, we've fully embraced full menus of gorgeous 'green' food. Every dish looks and tastes so good! This is healthier eating, for you and for the planet too.

### A focus on food

The Expedition Team will give talks that delve into the cultural connection of delicacies of the region. Or they might focus on how science can help agriculture or fishing become more sustainable. Your expedition may also feature optional excursions to nearby farms, fisheries, or vineyards.

# PALATE Pleasers

Your ship's restaurants serve up high-quality, perfectly presented dishes that really do taste as good as they look.

### Aune - The main restaurant

Tuck into bountiful breakfasts with made-to-order eggs and omelettes and freshly baked bread, a generous lunch and a three to five-course dinner, accompanied by stunning views of the scenery outside.

### Fredheim - Bistro-like café

From the open kitchen, Fredheim's chefs create dynamic dishes throughout the day, from international favourites to local goodies. Treat yourself to chicken kebabs, steamed dumplings, NY-style beef hot dogs or one of our plantbased meals.

Lindstrøm - For fine dining Enjoy a rotating menu of exceptional modern dishes inspired by the regions we explore. To complement your gourmet meal, ask for recommendations from the extensive wine list.

### Cheers! Bottoms up! Skol!

After a day's adventure, there's nowhere better to go for a nightcap than the Explorer Lounge and Bar. Available beverages include hot drinks, juices, sodas, and a stock of beers, wine, and spirits. Try a glass (or two) of oak caskmatured Norwegian aquavit.



# NCLUDED N YOUR EXPEDITION

Relax, enjoy and learn from the moment you step aboard. There'll be lots of opportunities for discovery and exploration, so we've made sure you have everything you need to get the most from your expedition.

## Active immersion offered every day

Revel in the sense of adventure with an included activity every day. Whether it's a nature walk through a forest or an expedition boat cruise in a picturesque fjord, there's a range of activities designed to inspire you.

### Keep your wallet in your pocket

On an expedition cruise, the only surprises you'll get will be encounters with magnificent wildlife or waking up to awe inspiring scenery. There are no extra fees, as all gratuities, taxes and even Wi-Fi are included.

### Tantalise your taste buds

Enjoy outstanding cuisine as our onboard master chefs prepare delicious dishes featuring meat, seafood and plant-based options inspired by the region you're sailing in. Everything is made with quality ingredients and served in our stylish signature restaurants.

### Passionate Expedition Teams

Your cruise will be enriched beyond your expectations by our onboard group of highly skilled global experts. From leading onshore landings to delivering fascinating lectures and sharing spellbinding stories, our Expedition Teams will ignite your sense of wonder.

### Immersive Science Programmes

Expand your mind as you collect and study samples from nature in our state-of-the-art Science Centers. Make a difference with Citizen Science projects and learn with our onboard scientists.

## Pro photos that capture memories

Fully re-live your adventure with high quality digital photos shared in a logbook after the cruise. A professional photographer is also on hand to boost your skills with free workshops, personal tips and photoshoots.

## Kick back and relax

Well-equipped fitness suite, heavenly sauna and hot tubs, observation decks boasting panoramic views, a research library – these extensive, premium facilities are designed to make you feel at home while on board.

## The drinks are on us

Beer, wine and soft drinks are provided with every meal, and you can enjoy free tea and coffee at any time. You'll also get a quality, reusable water bottle as part of our sustainability pledge.

## Equipped for adventure

We supply whatever equipment your destination requires, from snowshoes to paddleboards, so you can travel lighter and be well-prepared to get close to the places you visit. You'll take your free high-quality expedition jacket home with you, ready for your next adventure!

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Sprawling glaciers, jagged mountain formations and scenic fjords – Svalbard showcases Arctic beauty in all its rugged, pristine splendor.

# **SVALBARD** High Arctic archipelago

# hto the realmost the polar bear

Polar bear, Phippsøya // Photo: Shutterbird Productions



### Svalbard - High Arctic archipelago

Set a few hundred miles from the North Pole, the islands of Svalbard are a silent wilderness of pristine fjords and jagged mountains. Sailing on an expedition cruise here in summer increases your chances of maybe spotting polar bears along the shores. Free from winter's snow, the tundra should also be painted with patches of colourful arctic flora.

You can circumnavigate the entire archipelago on an epic 12-day expedition or choose from itineraries focusing on the largest island of Spitsbergen as well as sailings over a long weekend. Some of our Svalbard expeditions also include days exploring Iceland and the island of Jan Mayen.

### Summer in Svalbard

Made up of the Old Norse words svalr meaning "cold" and barð meaning "edge", Svalbard lives up to its name in the winter. Summer, however, has the last branch of the Gulf Stream warming its shores, bestowing the islands with average temperatures of around 5-7°C, which is relatively warm compared to their latitude.

This sunshine season stretches from mid-February until the end of October. Days grow gradually longer until they peak from mid-April through to late August with 24-hour daylight. During this time, Svalbard becomes the domain of the Midnight Sun phenomenon where the sun never sets, even at midnight.

### Wild wonders

Nearly two-thirds of Svalbard's land surface is protected as nature reserves, national parks, and bird sanctuaries. Svalbard reindeer and Arctic fox roam the valleys and tundra, while walrus and whales inhabit the seas. Polar bears prowl the shores on the hunt for bearded, harbour, and ringed seals. Thanks to the Gulf Stream, come summertime, the west coast of Spitsbergen is the northernmost ice-free area in the world, attracting flocks of migratory birds. These are among the largest nesting sites in the North Atlantic, showcasing some 30 different species including gulls and kittiwakes, Brünnich's Guillemots, Pink-footed Geese, Little Auks, King Eider and Atlantic Puffins.

### Enter the fjords

Svalbard's coastline features some of the world's most dramatic fjords. Admire the reflection of snow-capped mountains mirrored on Magdalenefjord's glassy surface. Enjoy Isfjord's immense U-shaped valleys rich in wildlife and flora. Hornsund and Bellsund astound equally with frosted mountains, glaciers, and striking geological features.

### On the Arctic frontier

Longyearbyen is the largest town in Svalbard with around 2,400 residents. It boasts coffee shops, bars, restaurants, and there's even a chocolate factory, Thai supermarket, and micro-brewery. Most who live here work in hotels and outdoor adventure companies but there are scientists and engineers as well, associated with various projects such as the nearby Global Seed Vault.

Further south along Isfjord is Barentsburg, a Russian coal mining town with less than 500 hardy souls. Ny-Ålesund also began with coal mining but is now a research station for a team of international scientists. It is also the world's northernmost settlement and was the starting point for a few historic North Pole attempts.

All along the coast, including Spitsbergen's North West Corner, you'll find signs of Svalbard's first explorers such as graves, whale blubber ovens, and Russian Pomor trapper cabins.

## ♥ Svalbard

May - September 2023

### 80° North

Explore above 80° North on our planned circumnavigation of the Svalbard archipelago, bringing you closer than 600 nautical miles from the Geographical North Pole.

### Magdalenefjord

First explored in 1596 by Willem Barentsz, this fjord is 8 km long and up to 5 km wide, and separates the Reuschhalvøya and Hoelhalvøya on the west coast of Spitsbergen.

### Kongsfjord

Originally named Deer Sound in 1610, the glaciers Kronebreen and Kongsvegen can be found in this 26 km inlet.

### lsfjord

This is the second-longest fjord in Svalbard, which leads to many smaller fjords, forming a lush and beautiful fjord system rich in wildlife and vegetation.

### Barentsburg

Originally a Dutch settlement named after Dutch explorer Willem Barentsz, this is now the second-largest settlement in Svalbard, with a population mainly made up of ethnic Russians and Ukranians.

### Bellsund

Admire the snow-capped mountains, glaciers and striking geological formations, and maybe even catch sight of migrating Svalbard reindeer when we sail this 20 km-long sound.

Discover true Arctic wilderness in the realm of the polar bear.

### Hornsund

80° NORTH

A part of the South Spitsbergen National Park, the steep mountains, breathtaking fjords and rich, colourful vegetation make it one of the most spectacular natural corners of the world. North West Spitsbergen Natonal Park

Bellsund

SPITSBERGEN

South Spitsbergen Natonal Park

Hornsund



### THE EXPEDITION CRUISE FLEET

**MS Fram** 4 departures: June - July 2023 **MS Spitsbergen** 12 departures: June - September 2023 **MS Nordstjernen** 32 departures: May - September 2023



# Animals of the High Arctic

Svalbard's vast landscapes of rock, ice and sea provide a home for a remarkably diverse batch of inspiring creatures

### In deep and shallow waters

Svalbard's waters are frequented by several whale species. These immense sea mammals are surprisingly agile, sometimes treating onlookers to impressive acrobatic displays. You'll most likely be able to spot whales and their flukes from the ship's outdoor deck.

The bays around Svalbard's islands are also inhabited by walruses and



various seal species. Look for bearded seals in the shallows of a fjord or find shy ringed seals hauled out on the ice, perhaps being stalked by their main predator, the polar bear.

### Above and on land

One of the few mammals in Svalbard, Arctic foxes forage anywhere from the mountain ridges to the coast, even being found on drift ice. Also found on drift ice is the mighty polar bear, with an estimated population of about 3,000. Elsewhere, you might see Svalbard reindeer grazing on tundra vegetation.

Svalbard provides prime annual breeding spots for 41 species of seabird, including the Arctic Tern, which sometimes nests in parts of the archipelago after its long migration.





### Overeating in the summer

Winter in the High Arctic is a difficult time for a herbivore. Access to food is limited, and what they do manage to find may be of low quality. A Svalbard reindeer therefore makes good use of the summer, constantly grazing on the lush vegetation of the tundra. Similar to animals that hibernate in the winter, it builds up fat reserves that it can burn through when times are tough in the colder months.



### A long-haul flight

About 40% of all bird species are migratory, but none match the migration of the Arctic Tern. It hatches in summer in the Arctic Circle, then leaves its breeding ground and flies all the way to the opposite side of the world, wintering in the Antarctic Circle. This distance of 30,000 kilometres is increased by the non-linear migration pattern, meaning that the Arctic Tern has the longest recorded migration of all birds.



### **Strong swimmers**

The only bears to be considered marine mammals, polar bears spend most of their lives on the sea ice. Their insulating layer of fat helps to keep them afloat while they swim. The longest known distance swam by a polar bear without stopping is 687 kilometres, completed over nine days! Although the bear survived the trip, she lost 22% of her body weight, as well as the cub she'd been carrying.

## SVALBARD - ADVENTURER'S WONDERLAND

Svalbard is one of Europe's last great wildernesses, beckoning intrepid explorers for centuries. Your expedition comes with included and optional activities to help you make the most out of your adventure in the archipelago. Here are several ways you can immerse yourself in Svalbard's landscapes.



### Landings

Whenever weather and sea conditions allow, we'll attempt landings via our expedition boats. Sites might include isolated settlements or a scenic beach with cultural artefacts from Svalbard's early explorers. Once ashore, the Expedition Team will guide you on where to go and what to see.



### Hiking\*

Join the Expedition Team on guided tours and hikes handpicked by them based on their deep and extensive knowledge of Svalbard. Safe in their capable hands, you'll see spectacular fjords, mountains and glaciers at a time when the Midnight Sun is in the sky and Arctic flowers are in bloom.

### Polar plunge

For the brave and bold, there is an option to dive into the Arctic Ocean at the end of one of the landings. A plunge into the icy-cold water for a few seconds will undoubtedly get your blood pumping. Only a few guests on each expedition ever take up the challenge. Will you?

### **Science Center**

During your expedition, you'll have access to the ship's Science Center, a treasure trove of information on Svalbard and other destinations. There are advanced microscopes and other science equipment available. You can also get involved in various Citizen Science projects that ask you to document wildlife you see or make specific observations of the environment.





Photography programme As part of your expedition cruise experience, you'll be accompanied by a professional onboard photographer. They'll be on hand with advice on how to get the most out of the many incredible photo opportunities on your Svalbard adventure, whatever your equipment and skill level.



### Wildlife watching

Svalbard is a unique habitat for birdlife and mammals, including Arctic fox, Svalbard reindeer, and then polar bears at the top of the food chain. Our Expedition Team will guide you on how you can observe the wildlife you might encounter with the least amount of impact on their fragile ecosystem.



### Kayaking\*

If the weather and ice conditions allow, kayaking is a great way to get close to Arctic nature. Enjoy the feeling of gliding through the water in serene silence while admiring the sight of glaciers and mountains dappled in summer's grass and flowers.



### Lectures

Featuring guest lecturers and scientists, our Expedition Team will enhance your knowledge of Svalbard with specialist lectures. Topics may include Svalbard's flora and fauna, climate, cultural artefacts, geology, and exploration history. Informal talks and impromptu guiding may also take place out on deck or ashore.

### 10 days MS Fram/MS Spitsbergen

MS Fram, 3 departures: 8, 16 and 24 June 2023 MS Spitsbergen, 6 departures: 7, 15, 23 June, 1, 9 July and 15 September 2023

## CIRCUMNAVIGATING Spitsbergen - In the realm of the polar bear

Join us as for a full circumnavigation of Spitsbergen, taking in mighty glaciers, peaceful fjords and Arctic wildlife under the enchanting midnight sun.

### Last Frontier to the North Pole

After an evening flight from Oslo, your expedition starts in Longyearbyen, the town on top of the world. Get a taste of what it feels like to live this far north of the world as you meet the ingenious, resilient and conscientious residents of this unique town.

From here, we traverse the stunning terrain of North West Spitsbergen National Park. Explore picturesque fjords, steep mountains and beautiful offshore islands while sweeping the landscape for wildlife.

### Polar hope

Eastern Svalbard boasts the highest population of polar bears in the archipelago. Hopefully, over our three-day exploration of Spitsbergen's eastern seaboard, you'll spot one or more of these apex predators. The bird cliffs in the region also make bird watching a rewarding activity. Svalbard is home to a wide variety of seabirds including thousands of Brünnich's Guillemots, gulls and kittiwakes.

### Due South

Prepare to explore the wonderfully varied landscape and geology of Hornsund. The rugged, steep mountains, stunning fjords, and rich, colourful vegetation make it one of the world's most scenic natural corners.

After exploring this area, we'll sail north towards the lsfjord before concluding your expedition in Longyearbyen.





### INCLUDED ACTIVITIES

- Lecture programme
- Nature landings
  Expedition boat cruising
- Science activities
- Art activities
- Photo lectures
- Wildlife watching

Activities are subject to change.



Above: Skansbukta. Left: Polar bear.



Our Spitsbergen Attempts are expeditions where we, in true expedition style, challenge the elements and the ice-edge of the Arctic Ocean, to circumnavigate this remote archipelago – in a safe way. Flexibility, several alternative routes and our deep knowledge of the area are key factors giving you the most amazing experience. And if we really manage to circumnavigate Spitsbergen, it will be one for the books!

### ITINERARY

Day 1: Oslo/Longyearbyen

**Day 2:** Longyearbyen **Day 3-5:** North West Spitsbergen National Park

**Day 6-7:** Eastern Svalbard Nature Reserve

**Day 8:** South Spitsbergen National Park

Day 9: The Isfjord Day 10: Longyearbyen/Oslo

### Price from £4,858 pp Tourcode: FRSPI2307/SPSPI2305

From prices are capacity controlled and correct at time of printing. For further details on prices and conditions, please see the website. Please make sure you meet all entry and boarding requirements. All itineraries and planned landings are subject to weather and may change.

Read more on HURTIGRUTEN.CO.UK call us on 0203 131 5783 or

contact your preferred travel agent.

### 12 days MS Fram/MS Spitsbergen

MS Fram, departure: 2 July 2023 MS Spitsbergen, 6 departures: 17, 27 July, 6, 16, 26 August and 5 September 2023

## CIRCUMNAVIGATING SVALBARD - THE ULTIMATE EXPEDITION

Join us as we attempt a full circumnavigation of Svalbard, taking in mighty glaciers, peaceful fjords and arctic wildlife.

### Last Frontier to the North Pole

Your expedition starts in Longyearbyen, the town on top of the world. From here, we embark on our epic circumnavigation of the Svalbard archipelago, starting with North West Spitsbergen National Park. Explore picturesque fjords, steep mountains and beautiful offshore islands while sweeping the landscape for wildlife.

Be aware that most places in Svalbard do not have mobile phone coverage. Take advantage of this opportunity for a digital detox. Enjoy being in the moment and the serenity of this wondrous archipelago.

### Polar hope

Eastern Svalbard boasts the highest population of polar bears in the archipelago. Hopefully, over our three-day exploration of Svalbard's eastern seaboard, you'll spot one or more of these apex predators. The bird cliffs in the region also make bird watching a rewarding activity. Svalbard is home to thousands of Brünnich's Guillemots, gulls and kittiwakes, to mention a few.

### Due South

Prepare to explore the wonderfully varied landscape and geology of Hornsund. The rugged, steep mountains, stunning fjords, and rich, colourful vegetation make it one of the world's most scenic natural corners. After exploring this area, we'll sail north towards Bellsund and the lsfjord before concluding your expedition in Longyearbyen.









## ATTEMPT

the elements and the ice-edge of the Arctic Ocean, to circumnavigate this remote archipelago – in a safe way. Flexibility, several alternative routes and our deep knowledge of the area are key factors giving you the most amazing experience. And if we really manage to circumnavigate Svalbard, it will be one for the books!

### ITINERARY

Day 1: Oslo/Longyearbyen Day 2: Longyearbyen Day 3-5: North West Spitsbergen National Park Day 6-8: Eastern Svalbard Nature Reserve Day 9-10: South

Spitsbergen National Park and Bellsund area

Day 11: The Isfjord

Day 12: Longyearbyen/Oslo

### Price from £5,601 pp Tourcode: FRSPI2308/SBSPI2306

From prices are capacity controlled and correct at time of printing. For further details on prices and conditions, please see the website. Please make sure you meet all entry and boarding requirements. All itineraries and planned landings are subject to weather and may change.

### Read more on HURTIGRUTEN.CO.UK call us on 0203 131 5783 or

contact your preferred travel agent.

hurtigruten.co.uk

U
# GREENLAND Immense and Inspiring

Cruise to Greenland with us and experience awe-inspiring scenery, pristine glaciers and some of the most photogenic wildlife on earth.



# An island of icebergs, fjords, and Inuit

With 27,000 miles of coastline, and fewer than 60,000 residents, Greenland is truly one of the most remote and pristine places on the planet. From immense glaciers and deep fjords to glittering icebergs and iconic wildlife, our expedition ships bring you on an adventure to the world's largest island.

Greenland's rugged west coast features colourful towns and is riven by deep fjords and glaciers all the way up to Disko Bay where uninhabited islands stud the blue Arctic waters. The east coast is practically uninhabited and boasts the largest national park in the world, as well as its most extensive system of fjords.

#### A warm culture greets you

The island of Greenland is a self-ruling state and part of the Kingdom of Denmark. Resourceful Inuit peoples have lived here for thousands of years, managing to exist in often harsh conditions. Their culture and customs can still be clearly observed, and the tradition of the kaffemik – a homely social gathering to celebrate an event – remains popular today.

Greenlanders love their beautiful country and are

proud to show it to visitors. You might see rock carvings and cultural memorabilia in artsy Qoqortoq, while clothing in Sisimiut is still made in the time-honoured way from musk ox fur, called quiviut. In Nuuk, stylish contemporary architecture sits alongside traditional painted wooden houses against a backdrop of mountain peaks – surely one of the most photogenic capitals you'll ever see.

#### Land of magic and ice

Rivers of slow-moving ice pour forth from the immense ice cap that smothers the land, breaking off into



floating chunks that shimmer and sparkle as they move slowly down the fjords and out to sea. These natural works of art are some of nature's most beautiful and ephemeral creations, subtly changing colour as the sun moves across the sky.

The dreamy atmosphere of the Eternal Fjord, the deafening silence of the Northeast Greenland National Park and the aweinspiring spectacle of the UNESCO Ilulissat Ice Fjord will make you feel like you're witnessing an epic natural saga. As one of the few people who get to experience such sights, you'll feel alive to the thrill of raw nature in these untouched places.

#### Wildlife of the land and sea

The coastal area and seas surrounding Greenland are where the greatest concentrations of wildlife can be seen. Musk oxen and Arctic foxes are found in areas devoid of humans, while birds such as Little Auks, Snowy Owls and Greenland Gyrfalcons are some of the species to seek out. The mighty - yet elusive - polar bear can occasionally be seen roaming the Northeast National Park region.

The seas and shores will also fascinate you, with humpback whales often spotted at the mouths of fjords or in the open ocean, while seals can be seen lounging on ice floes or swimming in the water.

# Greenland Greenlan

June - August 2023

#### llulissat

Bask in the beauty of Ilulissat Ice Fjord, a UNESCO World Heritage Site featuring enormous icebergs floating in the deep blue waters, maybe sparkling in the sunlight. —

#### Sisimiut

Enjoy getting to know Greenland's second largest settlement and visit the local museum which houses artefacts from 4,000-year-old Saqqaq culture settlements excavated nearby.

#### Vaigat Sound

We take our cue from the Expedition Team when exploring this scenic strait between Disko Bay and Baffin Bay. Admire Arctic flora or look out for wildlife on landings or while kayaking.

#### **Evighed Fjord**

Explore the "Fjord Of Eternity", surrounded by some of the highest mountains in West Greenland - with a magnificent glacier at the end.

#### Nuuk

Painted in all the colours of the rainbow, Greenland's capital offers a variety of activities, from visiting Nuuk Cathedral to long walks through the aptly named Paradise Valley.

#### Kvanefjord

Expect the unexpected when cruising into Kvanefjord – a day filled with picturesque landscapes and the possibility of exciting activities led by the Expedition Team.

> \_abrador Sea

#### lvittuut

All that remains of this strategically important cryolite mine during WWII are abandoned buildings, rusting machinery, and wandering musk oxen that graze among the ruins.

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#### Maniitsoq

Filled with 4000-yearold history, the town of Maniitsoq offers museums, breweries, old buildings, restaurants and lots of local, friendly faces. Be in awe of Greenland's glaciers and fjords, visit colourful settlements on the west coast, or venture to the wild, remote east coast.

#### North East Greenland National Park

This is the world's largest yet least visited national park, home only to the Danish Sirius Patrol as well as seals, walrus, narwhal, and numerous polar bears.

#### GREENLAND

**Prince Christian Sound** 

The great Greenlandic Ice Sheet cuts

through the sharp granite mountains

Glaciers calve icebergs straight into the sound, turning it into a river of ice.

here, some as high as 7,200 feet.

**Scoresbysund Fjord system** Welcome to the largest fjord system on earth with branches that cover a vast area of 24,000 square miles and surrounded by steep basalt mountains as high as 6,500 feet.

Scoresbysund Fjord

66°33'N Arctic Circle





Scan the QR code to browse all Greenland Expedition Cruises.

### THE EXPEDITION CRUISE FLEET

**MS Fridtjof Nansen** 4 departures: June – July 2023 **MS Fram** 1 departure: August 2023 The coastal ice-free fringe of Greenland supports a range of mammals and birds living in the seas, fjords and protected areas, offering nature lovers a unique wildlife experience.

# Thriving web of life

Greenland really is like nowhere else on Earth. Not only does the world's largest island harbour a variety of wildlife, most of it is also packed into the ice-free coastal fringe where we sail. From mighty humpback whales and shy musk oxen to Arctic foxes and perhaps even the elusive polar bear, depending on the location you'll be in there's a great chance of seeing some of these wild and wonderful creatures.

Birdlife is diverse, with around 230 observed species, both nonmigratory and seasonal visitors, including various birds of prey. Around the shores you might see skuas, Northern Fulmars and Glaucous Gulls, while on land, Lapland Buntings and Snow Buntings are common breeders.

#### A world apart

Your Expedition Team will take you to the locations which past experience has taught them are the best places to see wildlife, while the Science Center has a wealth of information about local nature for you to draw upon and help you get the best from your Greenland Expedition Cruise.

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# ADVENTURES Around Greenland

Discover a pristine natural environment, photogenic wildlife and the unique culture of Greenland as we set out on a voyage of adventure. Along the way, you'll get close to nature as we take you on shore landings aboard our expedition boats, on guided nature walks across Arctic tundra, and on wildlife-spotting expeditions deep within the fjords.



#### Town walks

The urban centres on the west coast of Greenland take the form of coastal settlements which are spread out along the shore, usually small enough to easily explore on foot. These towns are always colourful and interesting with fascinating things to uncover, be it rock carvings at Qaqortoq, colonial era buildings at Maniitsoq or contemporary architecture in Nuuk.



#### Nature walks

Join us for walks to viewpoints and sites of interest, such as Paradise Valley near Nuuk or the old Inuit settlement at Sermermiut. Wherever you go, you'll be able to enjoy the scenic surroundings and ask questions of the knowledgeable guides.



This included programme is designed for photographers of any ability, giving you tips that will help you better capture the spectacular photo opportunities around Greenland. You may also have a chance to join a more intensive one to two-hour Photo Adventures\* session.

Photo programme



#### Wildlife watching

Whether we're exploring coastal ecosystems, sailing among the islands of Disko Bay, or venturing deep into the channels of the Scoresbysund fjord system, there's a variety of wildlife to look out for. Spot whales and porpoises from the observation deck while at sea, look out for Arctic foxes and musk oxen in the National Parks, and scan the skies and shores for the numerous bird species who call Greenland home.

#### Science Center

The microscopes and other high-tech equipment in our onboard Science Center allow for hands-on demonstrations and workshops, deepening your knowledge of the places you visit. With interesting lectures, talks and interactive displays, the Science Center also hosts Citizen Science projects, which in turn contribute to important research.





#### Lectures and talks

Onboard and ashore, members of our Expedition Team give in-depth lectures on a variety of topics to enhance your voyage. The subjects chosen are specific to your destination and might cover the unique history, culture and wildlife of Greenland.



#### Shore excursions\*

Optional excursions offer special experiences that bring you closer to the places we explore. This might be a visit to a local person's house for a kaffemik social gathering in Qaqortoq, a guided walk in Nuuk, or something else altogether.



#### Landings with small expedition boats

You'll visit some of the remotest areas imaginable, where there is no infrastructure for ships to dock. This is where our small expedition boats come in. Whether it's a pebbly beach, a rocky fjord inlet, or an uninhabited island, our small boats are a comfortable and convenient way of getting you to the heart of Greenland. 16 days MS Fridtjof Nansen

# DISKO BAY – THE HEART OF GREENLAND

Set sail from magical Iceland and explore the pristine west coast of Greenland with its epic natural scenery, dramatic glaciers, fascinating culture and Arctic wildlife.

#### Spectacular West Greenland

We cross the Denmark Strait along the same route the Vikings took, setting foot at colourful Qaqortoq. Here, we'll meet friendly locals to hear their stories at a traditional kaffemik social gathering.

We visit our first fjord, the Kvanefjord, and seek out the wildlife on an exploration day. Maniitsoq is nicknamed the "Venice of Greenland", and we follow it with a visit to Sisimiut, a place of ancient traditions.

You'll be amazed by Ilulissat Ice Fjord, a UNESCO World Heritage Site set amidst stunning scenery. Real expedition awaits in the vast Disko Bay as we explore the untouched wilderness of the Vaigat Sound, where landings and nature walks will bring us closer to majestic Arctic nature.

#### Disko Bay and back again

Enchanting Evighed Fjord or the "Fjord of Eternity" will beguile you with its beauty before sailing to Nuuk, Greenland's photogenic capital. The eerie ghost town setting of lvittut will fascinate, as will the breathtaking panoramas of Prince Christian Sound.

Throughout our journey we'll be looking out for the wildlife of West Greenland, from musk oxen and Arctic foxes, to whales and walruses, as well as birdlife such as White-tailed Eagles and auks.

Your spectacular expedition voyage ends where it began, in Reykjavík.





@ FAUL SOUDERS - GETT





Above: Humpback whales, Ilulissat. Left: Sisimiut.

#### ITINERARY Day 1: Reykjavík

Day 2-3: At sea Day 4: Qaqortoq Day 5: Kvanefjord Day 6: Maniitsoq Day 7: Sisimiut Day 8: Ilulissat Day 9: Vaigat Sound Day 10: Evighed Fjord Day 11: Nuuk Day 12: Ivittuut Day 12: Ivittuut Day 13: Prince Christian Sound Day 14-15: Irminger Sea Day 16: Reykjavík

#### Price from £6,343 pp Tourcode: FNGRE2305

From prices are capacity controlled and correct at time of printing. For further details on prices and conditions, please see the website. Please make sure you meet all entry and boarding requirements. All itineraries and planned landings are subject to weather and may change.

Read more on HURTIGRUTEN.CO.UK call us on 0203 131 5783 or contact your preferred travel agent. **13 days MS Fram** Departure: 2 August 2023

# **GREENLAND** - THE ULTIMATE FJORD EXPEDITION

Sail from Iceland to Greenland's remote east coast and experience the epic grandeur of the world's largest wilderness fjord system.

#### The majesty of Greenland's fjords

From Reykjavik, we sail across the Denmark Strait to the spectacular east coast of Greenland. Our destination is Scoresbysund, an immense system of fjords and glaciers that fans out over 24,000 square miles. You'll spend the next nine days exploring this vast, pristine region.

Placid dark waters reflect the soaring mountains around us as we seek out whales and other marine wildlife, including seals which can sometimes be spotted relaxing on ice floes. Look out for avian life including Brünnich's Guillemots, Snowy Owls and Greenlandic Gyrfalcons.

#### Remote settlements

Scoresbysund is uninhabited, apart from for the settlement of Ittoqqortoormiit. With a population of fewer than 500, it's one of the most remote settlements on the planet. Get a insight into the lives of Ittoqqortoormiit's hardy residents and discover the history of this tiny settlement.

## Wilderness that's perfect for adventure

Your expedition cruise comes with a host of included and optional activities to immerse you in the environment. We'll make the best of the conditions, ensuring as many shore landings, nature walks, kayaking tours and wildlife sightings as possible. Onboard lectures from our knowledgeable Expedition Team will further enhance your experience.







East Greenland.



### Day 1: Reykjavík

Day 2: At Sea Day 3-11: Scoresbysund Fjord system Day 12: Denmark Strait Day 13: Reykjavík

Price from £4,611 pp Tourcode: FRGRE2311

From prices are capacity controlled and correct at time of printing. For further details on prices and conditions, please see the website. Please make sure you meet all entry and boarding requirements. All itineraries and planned landings are subject to weather and may change.

Read more on HURTIGRUTEN.CO.UK call us on 0203 131 5783 or contact your preferred travel agent.

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# ICELAND A Geological Wonderland

Soaring volcanoes, spouting geysers, peaceful fjords and spectacular waterfalls – join us on an epic expedition to the land of ice and fire.

hurtigruten.co.uk

A landscape forged by fire and ice



#### A geological wonderland

There's a reason why film crews searching for dramatic scenery head to Iceland. As far as striking landscapes go, it doesn't get much better than this. With 80% of the country uninhabited, Iceland is a vast wilderness of lofty glaciers, volcanic peaks, sprawling mountain ranges and gorgeous fjords.

Choose from a range of itineraries that include full and half circumnavigations of Iceland. You'll explore Reykjavík, the world's northernmost capital, and picturesque fishing villages on Iceland's west coast. There are puffins to marvel at, whales to scan for and geothermal baths to soak in. Explore Iceland, expedition-style.

#### Ice and fire - opposing forces, beautiful creation

Iceland's location, straddling the Mid-Atlantic Ridge and the North American and Eurasian tectonic plates, has led to constant seismic activity. Here is a country still growing as a landmass. Pit the freezing glacial forces above against the earth's molten heat below, and you end up with the staggering landscape you'll explore on your expedition.

# Cosmopolitan capitals and hidden gems

Most Icelanders don't have to choose between living in nature or in urban environments. Two-thirds of the population live in Reykjavík - a capital city encircled by natural wonders. Creative, cosmopolitan and quirky, it's the perfect size for a walking tour, packed full of art, culture and history. On the north coast, Akureyri is a modern, youthful university town. It's located in a region featuring some of Iceland's most prized natural features such as Lake Mvvatn and the Goðafoss waterfall.

As we sail along Iceland's coast, you'll discover the tranquil, slow-paced life of small towns and fishing villages such as Patreksfjörður and Djupavik. Stykkisholmur gives the impression of a place where time has stood still. Seyðisfjörður will pop out at you, with its colourful wooden houses and an entire road painted in the colours of the rainbow. Through town walks and museum visits, you'll learn about Iceland's intriguing traditions, thriving industries and fascinating folklore.

#### Iceland's wild side

Iceland is home to some of the world's largest bird populations, including Northern Gannets, Guillemots, Razorbills and Puffins. In Grímsey, the birds outnumber humans by some 17,000 to 1. Naturally, Puffins steal the show. On shore excursions to bird cliffs, you'll have the chance to observe these adorable creatures up close.

The waters around Iceland are also rich with marine mammals. You may spot whales including humpback, white-beaked dolphin, minke, harbour porpoise, and if you're lucky, the mighty blue whale. Húsavík, has been dubbed the 'Whale Capital of Iceland,' and has a terrific museum dedicated to these gentle giants of the ocean.

#### Viking heritage and mythology

As your expedition unfolds, you'll learn more about Iceland's first settlers. Viking history comes alive in the Saga Museum in Reykjavík, complete with life-like replicas of historical figures. In Snæfellsnes, you can try your hand at lifting 'strength-testing' rocks placed there by Vikings.

A highlight of any expedition to lceland is unearthing its fascinating folklore. The enchanting village of Bakkagerði is said to inhabit a large population of elves, including the Elf Queen herself. The toughness of fishermen in Grímsey is attributed to their troll-slaying first settler Grimur. Iceland is ripe with myths, legends and sagas ready to be told – and heard.

# ♥ Iceland

May - September 2023

66°33'N Arctic Circle

#### Djúpavík

Built around an old herring salting factory in the 1920's, this former ghost town is now renovated and offers guided tours and great hiking opportunities in magical surroundings.

#### Grímsey

Windswept, remote, and located right on the Arctic Circle, this small, grassy island is steeped in folklore and home to vast colonies of sea birds.

**ICELAND** 

#### Patreksfjörður

Take a moment to bask in the tranquillity of this charming town, in close proximity to one of Europe's largest bird cliffs, a red sand beach, and a thundering waterfall.

#### Stykkishólmur

Most people come here as a gateway to see the fantastic Snæfellsnes Peninsula National Park, but there's beauty and fascination to be found in this small fishing town as well.

#### Reykjavík

The northernmost capital in the world is perfectly sized for a walking tour, packed full of art, culture, and history. You'll be just hours away from geysers, glaciers, hot springs, and waterfalls.

#### Heimaey

This island's intriguing history includes murder, revenge, pirates and powerful volcanic eruptions. It is also home to around 8 million puffins every summer.

### THE EXPEDITION CRUISE FLEET

**MS Fridtjof Nansen** 5 departures: May – June 2023 **MS Fram** 5 departures: May - July 2023 **MS Spitsbergen** 2 departures: May - September 2023

#### Húsavík

Widely considered Iceland's whale capital, the waters here regularly enjoy visits from humpback, minke, whitebeaked dolphin, harbour porpoise, and even the elusive blue whale.

#### Akureyri

Some highlights in this lively university town are top-notch eateries, the striking Akureyri Church, and the Arctic Botanical Gardens with beautiful flowers and foliage.

#### Bakkagerði

Located in an area that's great for bird watching, including adorable puffins, this tiny hamlet offers peace, quiet, lovely views, and according to folklore, elves.

#### Seyðisfjörður

Pronounced 'say-this-further,' this village is set against a backdrop of mountains and waterfalls and is ripe for numerous outdoor adventures and activities.

Explore Iceland – experience lava fields, glaciers, gushing waterfalls and bubbling hot springs, and discover its wildlife and rich cultural heritage.



Scan the QR code to browse all Iceland Expedition Cruises.



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# Wildlife in the land of ice and fire

Iceland's long summer days, mineral-rich waters and fertile coastal cliffs attract a wonderful mix of sea mammals and birdlife waiting to be encountered.

#### 'Sea parrots' of the Atlantic

Iceland provides sanctuary to 60% of the worlds Atlantic Puffin population during the summer months – that's anything between 8 to 10 million puffins. Nicknamed "Sea Parrots" because of their tropical coloured beaks, their penguin-like coat and oh-so-adorable ambling gait have made them the signature Icelandic bird for many.

The Westmann islands, provide a habitat for countless birds including puffins. The coastal cliffs of



Bakkagerði and northerly Grímsey also have large puffin colonies. Here you'll be able to see the birds splash, waddle, flap and tumble in their natural habitat. Heaven!

#### Whale, hello there

You'll have opportunities to spot various whale species all around lceland's coast. Around 23 species have been spotted here, including humpback, white-beaked dolphin, minke, harbour porpoise, and, if you're lucky, the mighty blue whale. Despite humpback whales getting all the attention because of their playful antics, minke whales are the most common whale species found in Iceland's waters. Minkes can be curious creatures and are known for approaching ships, even keeping pace with moving vessels at times.





The exquisite properties of eiderdown – When scrutinised under a microscope, eiderdown reveals the secrets that have made it the most valuable down on the planet. In contrast to a feather's neatly arranged barbs stemming from a solid shaft, eiderdown's soft fibres branch out randomly from a single point, twisting around each other. Each fibre has small hooks which allow the down to cling to itself, trapping air and heat, leading to extraordinary insulation. Wealthy Vikings of old would stuff their bedding with it; not much has changed since.



How Razorbills avoid throwing a strop – A group of Razorbills is collectively known as a 'strop.' How does this robust Atlantic seabird avoid actually losing its temper with fellow seabirds? One way is by not fighting for food. Razorbills, guillemots and puffins do not compete directly with each other for fish. A time old arrangement sees guillemots catching large fish, puffins catching small fish and Razorbills gunning for everything else in between.



The humpback whale's unique flipper - How do humpbacks turn and dive with such agility while being bigger and heavier than a bus? It's all in the flippers. Unlike most whales, which have flippers with smooth leading edges, humpbacks have uniquely large bumps on theirs. These create turbulence that provides added lift and reduced drag at high angles, giving these giant creatures surprising agility. Engineers are borrowing this concept to modify water turbines, windmills and boat rudders.

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# ADVENTURES AROUND ICELAND

Iceland has been welcoming explorers of all kinds since Vikings set foot on it in the 9th century. Its stunning landscape is a magnet for adventure enthusiasts, nature lovers and those looking for experiences off the beaten track. Explore Iceland through a host of included and optional activities on your expedition cruise with us. Here are some of the activities you can choose from.



#### Landings

Our small expedition boats give us the flexibility to reach pockets of Iceland that are off the beaten track. Look forward to exploring smaller settlements and villages such as Grímsey and Bakkagerði and meeting the local communities that call them home. Our expedition team will be on hand to help you make the most of each landing.

\* Please note that these are optional activities and an additional cost applies.



#### Hiking\*

Hiking is one of the best ways of exploring Iceland's rugged beauty. Our expedition team will arrange optional and included guided walks, although most towns we visit will also have walking trails for unguided hiking. Prepare to take in fascinating rock formations, black sandy beaches, mosscovered lava fields and waterfalls. An invigorating hike up Eldfell will see you stand atop a volcano that almost wiped out Heimaey.



#### **Bird watching**

Iceland offers birdwatching experiences in a pristine, unspoilt environment. Around 413 bird species have been recorded here, including Common and Brünnich's Guillemots, Northern Gannets, Atlantic Puffins, Razorbills, Northern Fulmar and Black-legged Kittiwakes. The Icelandic tundra hosts many breeding birds, including shorebirds, geese, Red-throated Divers, Arctic Terns, skuas, and Red-necked Phalaropes.



#### Science Center

During your expedition, you'll have access to the ship's Science Center with information on the landscapes and ecosystems you'll encounter in Iceland. You can also get involved in various Citizen Science projects that ask you to document wildlife and to send your observations to research institutes to help in their studies.

#### Lectures and talks

Your expert Expedition Team will be delivering lectures on a range of topics, such as geology, marine biology, history, photography, and ornithology. As a result, you'll learn more about Iceland's history, culture and folklore. Lectures may occur in the ship's onboard Science Center, out on deck or ashore during a landing.





#### **Optional shore excursions\***

Some of our excursions are available at an additional cost. These will give you opportunities to take in iconic sights and experiences of Iceland. With local guides, you may visit historic landmarks, hot springs, natural thermal baths and farmland. See Iceland's seismic landscape up close as you explore lava caves and craters and scan for wildlife while bird or whale watching. Whatever you choose to do, optional shore excursions will add special memories to your expedition.



#### Kayaking\*

Breathe in the crisp, clean, fresh air as you admire Iceland's scenery from the water. Kayaking is a great way to discover hidden gems that you can't reach otherwise. Paddle in the calm waters of sheltered fjords flanked by soaring mountains. Enjoy the feeling of gliding through Iceland's waters in serene silence, admiring coastal scenery garnished in summer foliage.

#### 9 days MS Fridtjof Nansen / MS Fram

MS Fridtjof Nansen, 4 departures: 13, 21, 29 May and 6 June 2023 MS Fram, departure: 25 July 2023

# CIRCUMNAVIGATING ICELAND - THE LAND OF ELVES, SAGAS AND VOLCANOES

**ITINERARY 1** 

Embark on an epic expedition to the majestic volcanoes, cascading waterfalls, and bubbling springs of Iceland, the land of ice and fire.

#### A jaw-dropping landscape

Start your expedition cruise in Iceland's capital Reykjavík, filled with art, culture and history to discover. Journeying north, we commence our circumnavigation of Iceland's stunning coast.

Stykkishólmur is your doorway to the breath-taking Snæfellsnes Peninsula National Park. Nicknamed 'Little Iceland', this region is like an Icelandic Greatest Hits album, filled with sheer cliffs, silent fjords and volcanic peaks. After that, dive into Iceland's maritime history in the tranquil fishing village of Patreksfjörður.

**Crossing the arctic circle** Compared to the sparsely populated stops on your expedition, Akureyri will stand out. As Iceland's second city, you'll have some first-rate restaurants and museums to tuck into. We sail on to Grímsey, which is probably best known for its proximity to the Arctic Circle which cuts across the island - the only part of Iceland to do so. You'll have the chance to step across that line, North to South.

The land of elves

Take in the enchanting beauty of Bakkagerði, the land of elves. With stunning rhyolite peaks on one side and the majestic Dyrfjöll Mountain range on the other, it could not have a more scenic location.

Finally, you'll get to Explore Iceland's Pompeii, Heimaey. Discover this island's fascinating backstory before ending your journey where it all started in Reykjavík.







Above: Stykkishólmur. Left: Myvatn.



#### ITINERARY

Day 1: Reykjavík Day 2: Stykkishólmur Day 3: Patreksfjörður Day 4: Northwest Iceland Day 5: Akureyri Day 6: Grimsey Island Day 7: Bakkagerði Day 8: Heimaey Day 9: Reykjavík

## Price from £3,208 pp Tourcode: FNICE2304/FRICE2310

From prices are capacity controlled and correct at time of printing. For further details on prices and conditions, please see the website. Please make sure you meet all entry and boarding requirements. All itineraries and planned landings are subject to weather and may change.

#### Read more on HURTIGRUTEN.CO.UK call us on 0203 131 5783 or

contact your preferred travel agent.

# CIRCUMNAVIGATING ICELAND - THE LAND OF ELVES, SAGAS AND VOLCANOES

**ITINERARY 2** 

Discover remote fishing villages, spectacular bird colonies and the picturesque fjords, lakes and mountain peaks of Iceland, the land of ice and fire.

#### **Smoky Bay**

Your expedition starts in Reykjavík, Iceland's quirky and laidback capital. Known as 'Smoky Bay' due to the rising steam from the surrounding geothermal features, you'll be just hours away from geysers, glaciers, hot springs and waterfalls.

Sail on to the colourful and well-preserved houses of Stykkishólmur, your ticket to natural wonders in the Breidafjordur bay and the Snæfellsnes Peninsula National Park. After, discover the peace and silence of a tranquil fishing village in Patreksfjörður.

Iceland's northern capital Explore a lovingly repurposed Herring factory in Djúpavík nestled in the stunning beauty of northwest Iceland, with its deep blue water, crisp, clear air, and verdant green hills. At the base of Iceland's longest fjord lies Akureyri. This youthful 'Northern Capital,' stands out from the more rural destinations on your journey with plenty of top-notch eateries and museums to enjoy.

Whale watching and historic volcanoes Húsavík looks out over the

Rusavik looks out over the Skjálfandi Bay which enjoys regular visits from whales. You'll have the chance to scan for various species including humpback, minke, white-beaked dolphin, harbour porpoise and the elusive blue whale.

In Heimaey, you'll discover the fascinating history of a people who fought against a volcano and won, before ending your epic expedition right where it started in Reykjavík.











Above: Eldfell vulcano, Heimaey. Left: Akureyri.

#### ITINERARY

Day 1: Reykjavík Day 2: Stykkishólmur Day 3: Patreksfjörður Day 4: Northwest Iceland Day 5: Djúpavík Day 6: Akureyri Day 7: Grímsey & Húsavík Day 8: Húsavík & Langanes Peninsula Day 9: Bakkagerði Day 10: Heimaey Day 11: Reykjavík

#### Price from £3,703 pp Tourcode: FRICE2305

From prices are capacity controlled and correct at time of printing. For further details on prices and conditions, please see the website. Please make sure you meet all entry and boarding requirements. All itineraries and planned landings are subject to weather and may change.

Read more on HURTIGRUTEN.CO.UK call us on 0203 131 5783 or contact your preferred travel agent.

# **MEET THE FLEET**

Our expedition ships are your stylish and comfortable havens at sea, bringing you safely on authentic adventures. Welcome aboard explorers!



## **MS Fridtjof Nansen**

State-of-the-art hybrid power and cutting-edge hull design.

- 265 outside cabins and suites
- 50% of cabins have private balconies
- Science Center
- Observation decks
- Three different restaurants
- Explorer lounge & bar
- Infinity pool
- Two hot tubs
- Panoramic sauna
- Indoor and outdoor gym
- Wellness Center
- Expedition boats



## **MS Fram**

Smaller in size for up-close exploration of landscapes and wildlife.

- 127 cabins and suites
- Science Center
- Observation decks
- Two different restaurants
- Explorer lounge & bar
- Two hot tubs
- Panoramic sauna
- Fitness roomExpedition boats
- \_\_\_\_



## **MS Spitsbergen**

Optimal size and manoeuvrability for exploring and equipped for shore power.

- 100 cabins and suites
- Science Center
- Observation decks
- One restaurant
- Explorer lounge & bar
- Two hot tubs

- Panoramic sauna
- Fitness room
- Expedition boats



# Elegant Suites & Comfortable Cabins

Our ships offer superbly designed accommodations featuring Scandinavian wool, pine and oak, creating the perfect setting to relax after a great day of exploring. Our cabins are organised into four categories: Polar Inside, Polar Outside, Arctic Superior and Expedition Suites.

#### **1 Polar Inside**

Our cosy Polar Inside cabins can be found on all ships (with the exception of MS Roald Amundsen and MS Fridtjof Nansen). All cabins include bathrooms with shower and WC. Most of the cabins have separate beds where one doubles as a sofa, while some are equipped with a double bed or upper and lower berths.

#### 2 Polar Outside

Our Polar Outside cabins are situated mostly on middle or lower decks, and all have bathrooms with shower and WC. Some have double beds, others offer separate beds (where one is a sofa bed) or upper and lower berths.

#### **3 Arctic Superior**

Relaxation and comfort are the hallmarks of our Arctic Superior cabins. Situated on both upper and middle decks, they all have bathrooms with shower and WC. They are also equipped with tea and coffee making facilities. Most of them have separate beds, where one doubles as a sofa and some have double beds.

#### **4 Expedition Suites**

The most exquisite cabins on the ship, Expedition Suites feature luxurious amenities such as private balconies, and some feature private hot tubs, as well as large windows (often floor to ceiling) that afford spectacular views. Most of our suites feature double beds, and feature bathrooms with shower and WC.

Please note that the standard of suites and cabins varies and some cabins have individual specifications. To learn more, please visit Hurtigruten.co.uk/ our-ships





Full board (breakfast, lunch and dinner)



Suite welcome greeting



Bathrobe



Kettle and tea/coffee



Arctic Pure amenity kit\*

# **Extras during** your expedition voyage

			CABIN	CATEGORIES			
		POLAR INSIDE	POLAR OUTSIDE	ARCTIC SUPERIOR	EXPEDITION SUITES		
MS Fridtjof	Nansen	-	RR, RS	ΧΤ, ΧΥ, ΤΤ, ΤΥ	MA, MB, MC, MD, ME, MF		
MS Spitsber	rgen	I, K	AJ, J, A, N, O	P, U, QJ, YA	Q, MG, MX		
MS Fram		I	N, FJ, SD	F, U	M, MG		
	Full board (breakfast, lunch and dinner)	~	<ul> <li></li> </ul>	~	~		
	All day dining in casual international cuisine restaurant Fredheim **	~	~	~	~		
Meals	Early riser - Continental breakfast	POLAR INSIDE         POLAR OUTSIDE         ARCTIN           I         RR, RS         XT, I           I, K         AJ, J, A, N, O         P, I           I, K         AJ, J, A, N, O         P, I           I         N, FJ, SD         I           I         I         N, FJ, SD         I           I         I         I         I           I         I         I         I         I           I         I         I         I         I           I         I         I         I         I           I         I         I         I         I           I         I         I         I         I           I         I         I         I         I           I         I         I         I         I           I         I         I         I         I           I         I         I         I         I           I         I         I         I         I           I         I         I         I         I         I           I         I         I         I         I	<ul> <li>✓</li> </ul>	~			
	Suite breakfast in à la carte restaurant Lindstrøm*	-	-	-	~		
	À la carte restaurant Lindstrøm*	+	+	+	~		
	Afternoon treat	<ul> <li>✓</li> </ul>	<ul> <li>Image: A start of the start of</li></ul>	~	~		
Beverages	All day dining in casual international cuisine restaurant Fredheim ** Early riser - Continental breakfast Suite breakfast in à la carte restaurant Lindstrøm* À la carte restaurant Lindstrøm*	~	~	~	~		
	Coffee and tea	~	-     RR, RS     XT, XY, TT, TY       I, K     AJ, J, A, N, O     P, U, QJ, YA       I     N, FJ, SD     F, U       I     I     I	~	<ul> <li>✓</li> </ul>		
	Wind- and water resistant expedition jacket	~	<ul> <li>Image: A set of the set of the</li></ul>	~	~		
	Re-usable aluminum water bottle	~	<ul> <li>Image: A set of the set of the</li></ul>	~	~		
	Arctic Pure amenity kit (bathroom)	V	<ul> <li></li> </ul>	~	~		
	Hairdryer	<ul> <li>✓</li> </ul>	<ul> <li></li> </ul>	~	~		
	Cabin kit (bathrobe and slippers)	~	<ul> <li></li> </ul>	~	~		
Amenities	Espresso maker	-	-	-	~		
Amenities	Kettle and premium tea/coffee	~	<ul> <li>✓</li> </ul>	~	~		
	TV	~	~	~	~		
	Minibar included	-	-	-	~		
	Wi-Fi	~	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	~		
	Safe	~	<ul> <li>✓</li> </ul>	~	~		
	Loan of equipment needed for activities	<ul> <li>✓</li> </ul>	<b>v</b>	~	~		
	Suite check-in	-	-	-	~		
Service	Welcome greeting (Bottle of champagne and a carabiner watch)	-	-	-	~		
	Take Away	<ul> <li>✓</li> </ul>	<ul> <li></li> </ul>	~	~		
	Turn-down service	-	-	-	~		
	Laundry service	+	+	+	~		

\* Except for MS Spitsbergen \*\* Except for MS Fram and MS Spitsbergen

🖌 Included 🛛 🕂 Upgrade possible, pre-bookable 🕂 Upgrade possible, bookable on board

- Not applicable

# **MS Fridtjof Nansen**

Welcome aboard our newest built expedition ship and your hybrid-powered home at sea with a high-spec Science Center. There's an indoor and outdoor gym and a 150-metre outdoor running track to keep active while an outdoor infinity pool with hot tubs, a scenic sauna, and the Wellness Center take care of the relaxation side of things. Dine in one of three onboard restaurants which serve a wide variety of dishes. All areas of the ship have a fresh Scandinavian contemporary design, homely and modern. Each cabin has a window to an outside view. Half feature private balconies while the aft suites go further and sport private outdoor hot tubs to soak in.



#### The most sustainable cruise ship in the world

Awarded by Stern, battery-hybrid powered MS Fridtjof Nansen has been named the safest and most sustainable cruise ship in the world in 2021.



Expedition suite.



CATEGORY		DECK	SIZE (m <sup>2</sup> )	DESCRIPTION		
EXPEDITON SUITES	МА	XL suite	8	46-48	Extra large corner suite with private balcony. Ship's most spacious cabins with large windows, flexible sleeping arrangements, sofabed, TV, minibar, amenity kit, bathrobe, kettle, tea and coffee, espresso maker.	
	MB	XL suite	5	44	Extra large corner suite without balcony. Aft corner suite with sofabed, flexible sleeping arrangements, large windows, TV, minibar, amenity kit, bathrobe, kettle, tea and coffee, espresso maker.	
	мс	Corner suite	7, 8, 9	20-30	Aft corner suite with private balcony and hot tub. Various sizes, large windows, flexible sleeping arrangements, some with sofa, TV, minibar, amenity kit, bathrobe, kettle, tea and coffee, espresso maker.	
	MD	L suite	7	35	Large corner suite with private balcony, flexible sleeping arrangements, sofabed, TV, minibar, amenity kit, bathrobe, kettle, espresso maker. Adapted for guests with wheelchairs.	
	ME	Suite	8, 9	22-28	Suites with private balcony, different sizes, top-high decks, flexible sleeping arrangements, some with sofabed, TV, minibar, amenity kit, bathrobe, kettle, tea and coffee, espresso maker.	
	MF	Suite	7	22	Corner cabin with large windows without balcony. Flexible sleeping arrangements, TV, minibar, amenity kit, bathrobe, kettle, tea and coffee, espresso maker.	
ARCTIC SUPERIOR	хт	Outside cabin	7, 8	18	High deck cabins with balcony. Spacious cabins, different sizes, double bed or flexible sleeping arrangements, some with sofabed, TV, amenity kit, kettle, tea and coffee.	
	XTD	Outside cabin	7, 8	15-19	High deck cabins with balcony. Spacious cabins, different sizes, double bed, some with sofabed, TV, amenity kit, kettle, tea and coffee.	
	ιтх	Outside cabin	7	18	High deck cabins with balcony. Spacious cabins, different sizes, double bed or flexible sleeping arrangements, some with sofabed, TV, amenity kit, kettle, tea and coffee. Partly obstructed view.	
	XY	Outside cabin	7	19	Accessible cabin with balcony. High deck, wide balcony, double bed, TV, amenity kit, kettle, tea and coffee.	
	тт	Outside cabin	4, 5	27	Large cabins without balcony. Middle decks, flexible sleeping arrangements, sofabed, TV, amenity kit, kettle, tea and coffee.	
	тү	Outside cabin	5	24-26	Large accessible cabins without balcony. Middle decks, flexible sleeping arrangements, TV, amenity kit, kettle, tea and coffee.	
POLAR OUTSIDE	RR	Outside cabin	4, 5	19-23	Larger cabins on middle decks. Most 20 square metres, flexible sleeping arrangements, some with sofabed, TV.	

Cabins MD-701, XY-719, XY-726, TY-533 and TY-540 are adapted for guests with disabilities. These cabins may also be available for general booking. Please note: cabins with flexible sleeping arrangements have double beds as standard, however a double bed can be requested at the time of booking. Subject to change.



# **MS** Fram

MS Fram is a favourite in our fleet and has undergone some exciting refurbishments in 2022. As a small and manoeuvrable vessel, it offers a small ship expedition experience, taking you where larger ships can't reach, and opening up a greater range of potential landing sites. It's spacious outside decks allow you to get closer to nature and wildlife while the Science Center is at the heart of the ship. Stay in shape in the gym, enjoy the relaxed atmosphere in the Explorer lounge & bar, and treat yourself in the restaurants, sauna, and hot tubs.



Below: Explorer lounge & bar. Top: Polar outside cabin.





SHIP YARD: Fincantieri, (I) FLAG: Norway YEAR OF CONSTRUCTION: 2007 (Year of refurbishment 2022) GROSS TONNAGE: 11,647 t CABINS: 125 OVERALL LENGTH: 114 m BEAM: 20.2 M SERVICE SPEED: 13 knots

CATEGORY		DECK	SIZE (m <sup>2</sup> )	DESCRIPTION		
EXPEDITON SUITES	MG	Grand suite	5, 6	24-35 m²	High deck, one- or two-room suites with private balcony, flexible sleeping arrangements, seating area, TV, minibar, kettle, tea and coffee, espresso maker.	
	Q	Mini suite	5, 6	16-20 m <sup>2</sup>	High deck one room suites, flexible sleeping arrangements, seating area, TV, minibar, kettle, tea and coffee, espresso maker.	
ARCTIC SUPERIOR	F	Outside cabin	3, 5	17-23 m²	High deck cabins, flexible sleeping arrangements, seating area, TV, refrigerator, kettle, tea and coffee.	
	U	Outside cabin	5, 6	11 m <sup>2</sup>	High deck cabins, flexible sleeping arrangements, TV, refrigerator, kettle, tea and coffee.	
POLAR OUTSIDE	N	Outside cabin	3	11-13 m <sup>2</sup>	Flexible sleeping arrangements, TV, refrigerator, kettle, tea and coffee.	
	SD	Outside cabin	3	18 m²	Cabins adapted for guests with disabilities. Flexible sleeping arrangements, TV, refrigerator, kettle, tea and coffee.	
	FJ	Outside cabin	5	21 m <sup>2</sup>	High deck cabins, flexible sleeping arrangements, seating area, TV, refrigerator, kettle, tea and coffee. Limited or no view.	
POLAR INSIDE	Т	Inside cabin	5, 6	11-13 m <sup>2</sup>	Flexible sleeping arrangements, TV, refrigerator, kettle, tea and coffee.	

Cabins SD-342 and SD-346 are adapted for guests with disabilities. These cabins may also be available for general booking. Please note: cabins with flexible sleeping arrangements have a double bed as standard, however twin beds can be requested at the time of booking. Subject to change.



Indoor area Outdoor area

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# **MS Spitsbergen**

Named in celebration of Hurtigruten's long history of travelling to Spitsbergen, the manoeuvrability and optimal size of this ship makes it ideal for expedition cruising. One of our first ships to receive a make-over, the interiors are characterised by a sleek Scandinavian decor, with colours that reflect the palette of the sea. Wide observation decks and large panorama windows allow you to drink in views of the passing scenery outside. The restaurant, bistro, lounge & bar, together with the Science Center feeds both body and mind. Keep active in the fitness room and soothe your muscles in the hot tub and sauna. A true small ship feeling.



Below: Explorer lounge & bar. Top: Expedition suite.





SHIP YARD: Estaleiro Navais de Viana do Castelo (POR) FLAG: Norway YEAR OF CONSTRUCTION: 2009, rebuilt 2016 GROSS TONNAGE: 7 344 CABINS: 90 OVERALL LENGTH: 100.54 m BEAM: 18 m SERVICE SPEED: 15 knots

CATEGORY			DECK	SIZE (m <sup>2</sup> )	DESCRIPTION	
EXPEDITION SUITES	МХ	Owner's suite	6	32-33 m <sup>2</sup>	Two rooms, with double bed, seating area, TV, kettle, minibar, stereo, private balcony	
	MG	Grand suite	6	28-29 m <sup>2</sup>	One room, seating area and double bed, TV, kettle, minibar, private balcony.	
	Q	Mini suite	4	16-23 m <sup>2</sup>	One room with double bed, TV, kettle.	
ARCTIC SUPERIOR	U	Outside cabin	6, 7	11-14 m <sup>2</sup>	Double bed, table, TV, kettle.	
	Ρ	Outside cabin	7	14-15 m <sup>2</sup>	Double bed, TV, kettle. Partly obstructed view.	
	YA	Outside cabin	6	18 m <sup>2</sup>	Double bed, TV, kettle. Limited/no view. Adapted for guests with disabilities.	
	QJ	Outside cabin	6	14-18 m <sup>2</sup>	Double bed, TV, kettle. Limited/no view.	
POLAR OUTSIDE	0	Outside cabin	4	13-14 m <sup>2</sup>	Double bed, TV. Cabin 413 with twin bed, one pullman and TV.	
	Α	Outside cabin	4	9-13 m <sup>2</sup>	Upper and lower berths, TV.	
	J	Outside cabin	6, 7	11-12 m <sup>2</sup>	Double bed, TV, limited/no view.	
	AJ	Outside cabin	6	9 m²	Upper and lower berths, TV, limited view.	
POLAR INSIDE	к	Superior inside cabin	4, 6, 7	15-20 m <sup>2</sup>	Double bed, TV.	
	Т	Inside cabin	4	9-14 m <sup>2</sup>	Double bed, TV.	

Cabins 614 and 632 are adapted for guests with disabilities. Subject to change.

#### Deck







## **TERMS AND CONDITIONS**

#### **1. YOUR CONTRACT**

These Booking Terms and Conditions together with our privacy policy, the information contained in your brochure and any other written information that we brought to your attention before we confirmed your booking, form the basis of your contract with Hurtigruten Ltd whose registered office is at Bedford House, 69-79 Fulham High Street, London, SW6 3JW (Company No: 02865967), a company wholly owned by Hurtigruten AS.

When you book an air package holiday or sailing with us the contract between us will exist as soon as you or your travel agent asks us to confirm your booking. We then become responsible to provide you with the voyage arrangements or air package holiday you have booked and you become responsible to pay for them, in each case subject to these terms and conditions. You will also become responsible to pay for any additional arrangements made by us on your behalf including International Flights not included in any air package, optional excursions, travel insurance or other arrangements requested by you and booked.

When you make a booking you guarantee you have the authority to accept and do accept on behalf of your party the terms of these booking conditions and accept responsibility for making all payments to us for all members of the party. We are unable to accept provisional or conditional bookings. We will send all documents and other information to you and you will be responsible for ensuring that all other members of the party are kept fully informed.

A confirmation invoice which you should check as soon as you receive it will be sent on receipt of your deposit. If you wish to change or cancel any arrangements later you may have to pay an amendment or cancellation charge and additional costs (see clauses 6 and 7 below) which may be as much as the whole of the original price of your arrangements. Only one invoice and one set of documents will be issued. No verbal amendments may be made by either party to these written booking conditions; any change must be in writing signed by the Chief Executive of Hurtigruten AS.

If your confirmed arrangements include a flight, we (or if you booked via an authorised agent of ours, that agent) will issue you with an ATOL Certificate and a confirmation. Upon receipt, if you believe that any details on the ATOL Certificate or confirmation or any other document are wrong you must advise us immediately.

If you book your holiday through a travel agent all communication must be through that agent. Please quote your booking reference number in all communications.

You are responsible for complying with any visa or other entry requirements for you or any of your party who are not full European Union Passport Holders.

#### 2. YOUR FINANCIAL PROTECTION

We provide financial security for flight inclusive Packages and ATOL protected flights. We do this by way of a Escrow held in favour of the Civil Aviation Authority (www.caa.co.uk; 45-59 Kingsway, London WC2B 6TE) under ATOL number 3584.

When you buy an ATOL protected flight or flight inclusive holiday from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong. For further information, visit the ATOL website at www.atol.org.uk. The price of our flight inclusive Arrangements includes the amount of £2.50 per person as part of the ATOL Protection Contribution (APC) we pay to the CAA. This charge is included in our advertised prices. Not all holiday or travel services offered and sold by us will be protected by the ATOL Scheme. ATOL protection extends primarily to Customers who book and pay in the United Kingdom.

We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL Scheme (or your credit card issuer where applicable).

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

We provide financial security for holidays not including flights by way of a Escrow held with ABTA (www.abta.com; 30 Park Street, London SE1 9EQ).

If you book Arrangements other than an ATOL protected flight or Package from us, your monies will not be financially protected. Please ask us for further details.

#### **3. PAYMENT**

Once you have asked us to confirm your booking the total price of the arrangements you have booked is due and is payable as follows:

(i) If you book more than 60 days (90 days for Expedition voyages) before your scheduled departure date a non-refundable deposit of 20%. The balance is due 60 days before your scheduled departure date. (90 days for Expedition voyages). No second invoice will be sent. Travel documents will be issued 7 to 14 days prior to departure.

(ii) If you book less than 90 days before your scheduled departure date the full price is payable when you book.

Our preferred method of deposit payment is by bank debit card or credit card. Balance payment may be made by cash, bank debit card, credit card or cheque (providing there is time to clear it to meet the payment schedule shown above – you should allow 5 working days for clearance from the time we receive it).

#### **Online Bookings**

Bookings made online that cost less than £800 or made within 90 days of departure require full payment at the time of booking and no refund is made if cancelled.

Your booking may be cancelled if we do not receive payment by the due date (we will not normally send reminders) and cancellation charges as set out under 'If You Cancel' (see below) will be payable by you.

#### 4. FITNESS TO TRAVEL ON THE SHIP, PREGNANCY, DISABILITY OR REDUCED MOBILITY, MEDICAL/ MOBILITY EQUIPMENT

In order to ensure that the Carrier is able to carry passengers safely and in accordance with applicable safety requirements established by international, EU or national law or in order to meet safety requirements established by competent authorities including the ships flag state every Passenger warrants that he/she is fit to travel by sea and that his/her conduct or condition will not impair the safety of the ship or inconvenience the other passengers. We reserve the right to require any Passenger to produce medical evidence of fitness to travel in order to assess whether that Passenger can be carried safely in accordance with applicable international, EU or national law. If we consider it necessary, we are entitled to administer a health questionnaire prior to boarding.

If it appears to us, the Master or the Company's nominated medical representative that a Passenger is for any reason unfit to travel, likely to endanger safety, or likely to be refused permission to land at any port, or likely to render the Carrier liable for Passenger maintenance, support or repatriation, then the Carrier or the Master shall have the right to take any of the following courses:

(i) Refuse to embark the Passenger at any port;

(ii) Disembark the Passenger at any port;

(iii) Transfer the Passenger to another berth or cabin;

(iv) If the Company's nominated medical representative considers it advisable, to place or confine him/her or to transfer the Passenger to a health facility at any port, at the Passenger's expense;

(v) To administer first aid and administer any drug, medicine or

other substance or to admit and/or confine the Passenger to a hospital or other similar institution at any port provided that the ship's nominated medical representative and/or Master considers that any such steps are necessary.

Where a Passenger is refused embarkation as a result of safety and/ or fitness to travel, neither we nor the carrier shall be liable for any loss or expense occasioned to the passenger thereby, nor shall the passenger be entitled to any compensation from the Carrier.

Passengers who need assistance and/or have special requests or need special facilities or equipment with regard to accommodation, seating or services required or need to bring medical equipment must notify us at the time of booking. If there are any particular conditions, disabled or reduced mobility which require personal care or supervision then such personal care or supervision must be organised by the passenger and at the passenger's expense. Those passengers confined to wheelchairs must furnish their own standard size foldable wheelchairs but needn't be accompanied by a travelling companion. Unless we and or the Carrier agree otherwise and in writing Passengers are limited to bringing 2 items of such mobility or medical equipment on board per cabin with a total value not exceeding £2,200. All equipment must be capable of being carried safety and must be declared before the sailing. The Carrier may decline to carry such equipment where it is not safe to do so or where it has not been notified in time to enable a risk assessment to be carried out.

Pregnant women are welcome onboard our cruises, however, we recommend seeking medical advice prior to travel at any stage of the pregnancy. For the sake of the mother and baby, a medical certificate may also be needed at certain stages of the pregnancy.

#### Up to 4 weeks before the due date

A medical certificate is not needed.

### Between 2-4 weeks before the due date

A medical certificate is needed to travel with us.

### Less than 2 weeks before the due date

For the sake of the mother-to-be and the baby, pregnant mothers are not permitted to travel with us less than 2 weeks before the due date.

#### 5. A - PRICES

All Voyage prices shown in this brochure are in pounds sterling and are per person based on full occupancy of the cabin accommodation unless otherwise stated.

Single/Sole occupancy of cabins with more than one berth is at our discretion as single/sole use of multiple berth cabins will be limited. We reserve the right to change any of the prices quoted in this brochure although there will be no change within 30 days of your departure date. You will be advised of the current price of the voyage or air package holiday you wish to book before your contract is confirmed. The price of your confirmed holidays is subject at all times to variations in:

(i) the price of transportation resulting from the cost of fuel or other power sources:

(ii) the level of taxes or fees applicable to the holiday imposed by third parties not directly involved in the performance of your holiday, including tourist taxes, landing taxes or embarkation or disembarkation fees at ports and airports; or

(iii) the exchange rates relevant to your package.

You will be charged for the amount of any increase in accordance with this clause and, where this is necessary, we will notify you of the relevant adjustments by issuing a new invoice. However, if this means that you have to pay an increase of more than 8% of the total price of your confirmed holiday (excluding any amendment charges and/or additional services or travel arrangements), you will have the option of accepting the price increase and paying the requested amount, accepting a change to another holiday if we are able to offer one (if this is of equivalent or higher quality you will not have to pay more but if it is of lower quality you will be refunded the difference in price), or cancelling and receiving a full refund of all monies paid to us, except for any amendment charges and/or additional services or travel arrangements not forming part of your package. Should you decide to cancel for this reason, you must exercise your right to do so within 14 days from the issue date on your new invoice.

Should the price of your voyage or air package holiday go down due to changes above then any refund due will be paid to you, less an administration fee of £60. Please note that travel arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your travel due to contractual or other protection in place.

There will be no change made to the price of your confirmed holiday within 20 days of your departure nor will refunds be paid during this period.

#### 5. B - VOYAGE AND AIR PACKAGE HOLIDAY

#### Prices Do Not Include:

 Travel Insurance 
 Luggage Handling International Flights except where included in the Air Package Holiday Price · Optional Excursions · Gratuities

Optional Excursions booked before you travel or local excursions or other activities that you may choose to book and pay for whilst on holiday are not part of your voyage or air package holiday arrangements provided by us nor are we agents for the provider of the service. For any excursion or other activity you book before departure or with which you are assisted in arranging whilst on holiday, your contract will solely be with the supplier of the excursion or activity and not with Hurtigruten. We are not responsible for the provision of your excursion or activity or for anything that happens during the course of its provision by the supplier.

#### 6. IF YOU CHANGE OR TRANSFER YOUR BOOKING

If you wish to change your travel arrangements after they have been confirmed we will do our utmost to help but it may not always be possible. Any request for changes to be made must be in writing by the person who made the booking or your travel agent. You will be asked to pay an administration charge of £60 per person and any further cost we incur in making this alteration. NB: most airlines will charge a fee for ticket changes. Costs may increase the closer to the departure date that changes are made. For example, the transfer within 60 days of departure of arrangements involving a scheduled flight will mean the cancellation and re-booking of this flight and a significant additional charge.

If you change the number of people in your party, the price of the arrangements will be recalculated for the new party size e.g. this may mean that accommodation is under-occupied and each member of the party may have to pay an increased price.

Any increase in price caused by changes you have requested is not a cancellation charge even though it may arise because a member of your party has cancelled. Any change by you to your confirmed arrangements after departure is in all cases subject to availability and any relevant costs.

Transfer of Booking: If any member of your party is prevented from travelling, that person(s) may transfer their place to someone else, subject to the following conditions:

- that person is introduced by you and satisfies all the conditions applicable to the Arrangements:
- we are notified no less than 7 days before departure;
- · you pay any outstanding balance payment, an administration fee of £60 per person as well as any additional fees, charges or other costs arising from the transfer; and
- · the transferee agrees to these booking conditions and all other requirements applicable to the holiday booking.

You and the transferee remain jointly and severally liable for payment of all sums.

If you are unable to find a replacement, cancellation charges as set out will apply in order to cover our estimated costs. Otherwise, no refunds will be given for passengers not travelling or for unused services.

#### 7. IF YOU CANCEL BEFORE DEPARTURE

You, or any member of your party, may cancel your travel arrangements at any time. Written confirmation from the person who made the booking or your travel agent must be received by us via email or our offices. For postal cancellations, we recommend recorded delivery. Cancellation takes effect the day we receive your letter or email. Since we incur costs in relation to your arrangements from the time we confirm your booking you will have to pay the applicable cancellation charges as shown in the table below (which also applies if we cancel because you have failed to make payments on time - see 'Payment' section) together with the cost of any

air fare for which we have had to pay at the time of the booking and will be payable immediately on cancellation.

#### EXPEDITION CRUISES: When the Charges as a %

	onargeo ao a 70
cancellation	of the total
letter is received	holiday cost
by us before	(excl. insurance
departure	premiums)
90 or more days	20%
60-89 days	40%
28-59 days	70%
15–27 days	90%
Less than 14 days	100%

If you have to cancel for a reason covered by your travel insurance you may be able to reclaim the cancellation charges, less applicable excess. Insurance premiums are not refundable.

#### 8. IF YOU CANCEL DUE TO FORCE MAJEURE

You have the right to cancel your confirmed holiday before departure without paying a cancellation charge in the event of unavoidable and extraordinary circumstances occurring at your holiday destination or its immediate vicinity and significantly affecting the performance of the holiday or which significantly affects transport arrangements to the destination. In these circumstances, we shall provide you with a full refund of the monies you have paid but we will not be liable to pay you any compensation. Please see clause 10 for more information on Force Majeure.

#### 9. IF WE CHANGE OR CANCEL YOUR BOOKING

We reserve the right to change any of the details, and correct any errors in this brochure or invoices at any time. If changes are made before you have made your booking we will advise you before we confirm your arrangements.

We reserve the right in any circumstances to cancel your travel arrangements (for example if a minimum number of participants for a particular travel arrangements not reached, we may have to cancel it) and to change airline, aircraft types vessels and itineraries without liability for any subsequent loss. Even after we have confirmed your booking we may have to cancel or make alterations to your booking but we will not cancel your travel arrangements less than 60 days before your departure except for reasons of force maieure or failure by you to pay the final balance in full. Most alterations will be minor and while we will do our best to notify you or your travel agent of any changes as soon as reasonably possible if there is time before your departure, we will have no other liability to you.

Occasionally we may have to make a significant change ("Significant Change") to your confirmed arrangements. Significant Changes include the following:

Change of UK departure airport. Note: A change from one London airport to another is not considered a Significant Change. London airports are Heathrow, Gatwick, Stansted, Luton and London City.

Change of your time of departure or return by more than 12 hours.

Change of your flight from a day flight to a night flight if this also includes

a change to your departure time of 3 hours or more.

Change of resort.

Change of holiday accommodation to accommodation of a lower official rating.

<sup>†</sup> For the purposes of the contract night flights are those which depart from the UK between 2200 and 0600 hours or arrive in the UK between 2400 and 0600 hours.

If we have to make a Significant Change we will notify you as soon as possible and you may either:

(a) accept the Significant Change and the contract between us will then be varied to incorporate the change: or

(b) take alternative arrangements altogether (subject to availability). If the alternative arrangements selected are a lower price than those originally confirmed the difference will (if already paid) be refunded to you; or

(c) withdraw from the booking completely in which case we will, as soon as possible, refund all money paid to us.

You must inform us of your decision as soon as reasonably possible and not later than 7 days of being informed of the alteration. If you choose (a) or (b) above, you will receive as compensation a credit towards the cost of your arrangements, or any alternative selected, as per the amount shown in Scale A below. If you choose (c) we will pay you compensation shown in Scale B below. In all cases we will have no liability for any other or greater compensation or for

expenses or losses incurred. Period before Credit/ Compensation departure date per fare paying passenger (excluding infants)\* notification

(excluding infants		
Scale A	Scale B	
£50	£25	
£40	£20	
£30	£15	
£20	£0	
£10	£5	
	Nil	
	(excludir Scale A £50 £40 £30 £20	

\*The compensation shown above applies to full fare paying adults only. Children or others travelling at concessionary rates will receive compensation pro rata based on the concessionary price against the full adult price as shown on the confirmation.

**IMPORTANT NOTE:** We will not pay you compensation in the following circumstances:

where we make a change that is not a Significant Change;

where we make a Significant Change or cancel your arrangements more than 60 days before departure;

where we have to cancel your arrangements as a result of your failure to make full payment on time;

where the change or cancellation by us arises out of alterations to the confirmed booking requested by you;

where we are forced to cancel or change your arrangements due to Force Majeure (see clause 10).

# **TERMS AND CONDITIONS**

Please note: where arrangements with a higher price than the original arrangements are offered by us and accepted by you, the difference in price will be deducted from any compensation payable. In no case will we pay compensation if the arrangements offered by us and accepted by you are of a higher price than those originally booked by you and in the same location where no additional payment is made by you. If we become unable to provide a significant proportion of the arrangements that you have booked with us after you have departed, we will make alternative arrangements for you at no extra charge and, if appropriate in all the circumstances, will pay you reasonable compensation.

A flight or ship delay does not constitute a change to holiday arrangements.

#### **10. FORCE MAJEURE**

Except where otherwise expressly stated in these Booking Conditions we are unable to accept liability or pay compensation where the performance or prompt performance of our contractual obligation is prevented or affected by reason of circumstances amounting to 'force majeure' i.e. any event which we or the supplier(s) of the service(s) could not, even with due care foresee or avoid. Such events may include, but are not limited to, war, threat of war or civil commotions, riots, terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather, fire, flood, drought, government action, airport and port regulations and closures, technical transportation problems, maintenance to vessels, scheduling of transport and similar events outside our control.

A flight or ship delay does not constitute a change to holiday arrangements.

#### **11. COMPLAINT PROCEDURE**

If there is a problem during your holiday, you must report it on board immediately or to the relevant airline, ground handler, hotelier or other supplier, so that prompt efforts can be made to resolve the problem. In the unlikely event that a problem cannot be resolved at the time and you wish to complain, you must send us full written details within 28 days of your return.

Failure to take either or both of these steps will prejudice our ability to resolve your problem and / or investigate it fully. In consequence, any right to compensation you may have will be extinguished or, at the very least, substantially reduced.

Where the port of embarkation for your sailing is in the EU then any complaints relating to EU Regulation 1177/2010 on Passenger Rights when travelling by Sea and Inland waterways must be made to us in writing no later than 2 months after return from travel or the date on which the service complained of was performed. We will provide a final reply within 2 months. You must supply full details to enable us to deal with your complaint.

Please note that we offer an Alternative Dispute Resolution service through our ABTA membership. Please see clause 12 for further details. You can also access the European Commission Online Dispute (ODR) Resolution platform at http://ec.europa.eu/consumers/ odr/. This ODR platform is a means of registering your complaint with us; it will not determine how your complaint should be resolved.

#### 12. ABTA

We are a Member of ABTA, membership number V7545. We are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. We can also offer you ABTA's scheme for the resolution of disputes which is approved by the Chartered Trading Standards Institute. If we can't resolve your complaint, go to www.abta.com to use ABTA's simple procedure. Further information on the Code and ABTA's assistance in resolving disputes can be found on www.abta.com.

#### **13. OUR LIABILITY TO YOU**

(i) We will accept responsibility for those arrangements we agree to provide or arrange for you as an 'organiser' under the Package Travel, Package Holidays and Package Tours Regulations 1992 and the EU Directive 2015/2302 on Package Travel (and subsequent UK regulations) as set out below. Subject to these booking conditions, if we or our suppliers perform or arrange your contracted holiday arrangements negligently, taking into consideration all relevant factors, we will pay you reasonable compensation. The level of such compensation will be calculated taking into consideration all relevant factors such as but not limited to: following the complaints procedure as described in these conditions and the extent to which ours or our employees' or suppliers' negligence affected the overall enjoyment of your holiday. Please note that it is your responsibility to show that we or our supplier(s) have been negligent if you wish to make a claim against us.

(iii) Where death and or personal injury and or loss of or damage to property occurs during carriage by air or by sea then liability and the extent of damages recoverable will be dealt with by International Conventions as set out in paragraphs (v) and (vi) and not otherwise.

(iv) As set out in these booking conditions we limit the maximum amount we may have to pay you for any claims you may make against us which do not involve personal injury, illness or death. Except where loss of and/or damage to luggage or personal possessions is concerned if we are found liable to you on any basis the maximum amount we will have to pay you is twice the price (excluding insurance premiums and amendment charges) paid by or on behalf of the person(s) affected in total unless a lower limitation applies to your claim under clause 13 (vi) below.

(v) Where any claim or part of a claim (including those involving death or personal injury) concerns or is based on any travel arrangements (including the process of getting on and/or off the transport concerned) provided by any air, sea, rail or road carrier or any stay in a hotel, the maximum amount of compensation we will have to pay you will be limited. The most we will have to pay you for that claim or that part of a claim if we are found liable to you on any basis is the most the carrier or hotel keeper concerned would have to pay under the international convention or regulation which applies to the travel arrangements or hotel stay in question. (for example, the Warsaw Convention as amended or unamended and the Montreal Convention for international travel by air and/or for airlines with an operating licence granted by an EU country, the EC Regulation on Air Carrier Liability No 889/2002 for national and international travel by air, the Athens convention for international travel by sea).

Please note: Where a carrier or hotel would not be obliged to make any payment to you under the applicable International Convention or Regulation in respect of a claim or part of a claim, we similarly are not obliged to make a payment to you for that claim or part of the claim. When making any payment, we are entitled to deduct any money which you have received or are entitled to receive from the transport provider or hotelier for the complaint or claim in question. Copies of the applicable International Conventions and Regulations are available from us on request. We do not have any liability to you by virtue of the Regulation 261/2004 which applies solely to the operating carrier. Any liability we may have to you under our contract with you, arising out of the same facts, is limited to the remedies provided under the Regulation as if (for this purpose only) we were a carrier; any sums you receive from the carrier will be deducted from any amount due from ourselves.

(vi) Travel by sea is governed by the provisions of the Convention Relating to the Carriage of Passengers and their Luggage by Sea 1974 as amended in 1976 ("The Athens Convention) and where applicable from 1 January 2013 EU Regulation 392/2009 relating to the Liability of carriers of passengers by sea in the event of accidents ("EU Regulation 392/2009). For the purposes of the Athens Convention and EU Regulation 392/2009 we are the Contracting Carrier.

The Athens Convention and EU Regulation 392/2009 limit the Carriers' liability for death or personal injury or loss or damage to luggage and makes special provision for valuables. It is presumed that luggage has been delivered to you undamaged unless written notice is given by us and/or the performing Carrier.

a) in the case of apparent damage, before or at the time of disembarkation or redelivery; or

b) in the case of damage which is not apparent or of loss, within 15 days from the date of disembarkation or redelivery or from the time when such redelivery should have taken place.

Damages for cabin luggage payable by the Carrier are limited up to the Athens Convention limit of 833 SDRs or 2250 SDRs if EU Regulation 392/2009 applies. Limits shall be reduced in proportion to any contributory negligence by the Client and by the maximum deductible specified in Article 8(4) of the Athens Convention or EU Regulation 392/2009.

In so far as we may be liable to a Client in respect of claims arising out of carriage by sea, we shall be entitled to all the rights, defences, immunities and limitations available, respectively, to the actual carrier and under the relevant Conventions and nothing in these Booking Conditions shall be deemed as a surrender thereof. To the extent that any provision in these Booking Conditions is made null and void by the Athens Convention or EU Regulation 392/2009 or any legislation compulsorily applicable or is otherwise unenforceable, it shall be void to that extent but not further.

Any liability in respect of death and personal injury and loss of and damage to luggage which we may incur to you shall always be subject to the limits of liability contained in the Athens Convention or EU Regulation 392/2009 for death/ personal injury of 46,666 Special Drawing Rights (SDR) or 300,000 SDR under Athens Convention or 400,000 SDRs under EU Regulation 392/2009 except in the case of liability for war or terrorism 250,000 SDRs. We are not liable for valuables, monies or other securities including jewellery and watches. If they have been deposited with the reception desk on the ship for safe keeping and a receipt issued then in those limited circumstances the Carriers liability will be as set out in the Athens Convention or EU Regulation 392/2009. The use of safes on board a Vessel is not a deposit with the ship or with the company under the Athens Convention or EU Regulation 392/2009 or otherwise. The limits are 1200 SDRs pursuant to Athens or 3,375 SDRs pursuant to EU Regulation 392/2009.

(vii) Where there is any loss of or damage to property including luggage which is not covered by any international convention and where liability is not limited by reference to any enactment, terms of conditions, then any legal liability that we may have for any such losses or damage will not exceed £500 per guest.

(viii) You must provide ourselves and our insurers with all assistance we may reasonably require. You must also tell us and the supplier concerned about your claim or complaint as set out in clause 11 above. If asked to do so, you must transfer to us or our insurers any rights you have against the supplier or whoever else is responsible for your claim or complaint (if the person concerned is under 18, their parent or guardian must do so). You must also agree to cooperate fully with us and our insurers if we or our insurers want to enforce any rights which are transferred.

(ix) Please note, we cannot accept any liability for any damage, loss or expense or other sum(s) of any description: (a) which on the basis of the information given to us by you concerning your booking prior to our accepting it, we could not have foreseen you would suffer or incur if we breached our contract with you; or (b) relate to any business.

(x) We will not accept responsibility for services or facilities which do not form part of our agreement or where they are not advertised in our brochure. For example any excursion you book whilst away, or any service or facility which your hotel or any other supplier agrees to provide for you.

## 14. YOUR RESPONSIBILITIES AND INDEMNITY

When you book arrangements with us you accept responsibility for the proper conduct of yourself and your party. If your actions or omissions cause damage to any property in the provision of the contracted arrangements, or cause delay or diversion to any flight or other means of transportation, you agree to fully indemnify us against any claim (including professional fees and legal costs) made against us by or on behalf of the owner of such property or the operator of the flight or other means of transportation. The Captain of an aircraft or Master of a ship has authority over the aircraft/ship and passengers at all times when they are boarding or on board. There will be no liability on our part, or that of any supplier, for any refund, compensation, or costs thus incurred. Additionally, we will have the right to recover full costs resulting from the incident from the passenger

At any port or place we may refuse to embark or may disembark any passenger who, in the opinion of the ship's authorized personnel, might be excluded from landing at further destinations by local authorities or who may be suffering from any contagious or infectious disease, or whose presence may be detrimental to the wellbeing of passengers or crew. In cases of quarantine of the ship, or individual passengers (passengers may be required to remain in their cabin or as instructed by authorised personnel on board if they or any other occupant of the accommodation presents any symptoms or may be considered to put other passengers at risk) we will not be liable for expenses thus caused and in such cases as above there will be no entitlement to any refund or compensation and we will have no liability for costs incurred as a result.

Your specific passport and visa and health requirements and other immigration requirements are your responsibility and you should confirm these with the relevant Embassies and/or Consulates. We do not accept responsibility if you cannot travel because you have not complied with the latest requirements. If you have made independent travel arrangements you accept responsibility for joining the ship in good time, regardless of any change to the sailing time or date, or to the itinerary. We are not able to refund monies paid to us, or any third party acting on our or your behalf, or make compensation or other payments where, for whatever reason, you fail to join the ship. Passengers going ashore are responsible for re-boarding the ship prior to departure from port.

We reserve the right to substitute another vessel for the scheduled

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vessel whether or not owned or operated by Hurtigruten. Any part of the travel arrangements and the voyage is subject to cancellation, delay, modification, or island/ mainland visit cancellation for any reason, including medical disembarkation of crew or passengers or any other circumstances beyond our or our suppliers' control. You therefore acknowledge and agree that the scheduled itinerary for the voyage and the announced departure and arrival times are not guaranteed and we shall not be liable to passengers for any damages or other claims in the event of any delay, changes in itinerary or inability to perform services by reason of any event or events beyond our or our suppliers' control.

#### 15. INSURANCE

It is a condition of the contract with us that every member of the booking has travel insurance in force for the entire duration of the booking, covering at least the cancellation of the booking and providing medical cover for illness or injury and repatriation while overseas. Please provide us with the name of your insurer, together with their 24-hour emergency number when you book or as soon as possible.

### 16. TIMINGS, DELAYS & OTHER TRAVEL INFORMATION

Timings are estimates only and cannot be guaranteed, even if shown on tickets. They may be changed due to regulatory authority requirements, weather conditions, maintenance or technical reasons, and the ability of passengers to check in and board on time. Sometimes delays cannot be avoided but in such situations, in conjunction with our local agents or representatives, we will try to ensure your comfort during the course of any delay.

Where the port of embarkation is in the EU and the company reasonably expects the departure of a cruise to be delayed for more than 90 minutes beyond its scheduled departure time, passengers departing from port terminal shall be offered free of charge snacks, meals or refreshments as are appropriate given the waiting time, provided they are available and can reasonably be supplied. If the delay in departure necessitates a stay of one or more nights or a stay additional to that intended by the passenger where and when physically possible the Company shall, subject to the Package Travel Regulations 1992 and the EU Directive 2015/2302 on Package Travel (and subsequent UK regulations, offer passengers departing from port terminals free of charge adequate accommodation on board or ashore, and transport to and from the port terminal and place of accommodation in addition to the snacks, meals and refreshments previously referred to. The maximum amount that the

Hurtigruten is also a member of **ABTA**. UK & Ireland and is bonded accordingly. This ensures the protection of your monies, once paid to Hurtigruten, for all holidays contained in this brochure that are not ATOL protected, for example voyage only. It also covers your repatriation to the UK in the unlikely event of our insolvency.



company will pay for accommodation ashore and transport to and from the port terminal shall be equivalent to 80 Euros per person per night for a maximum of three nights. The company will not have an obligation to provide such accommodation ashore where the delay is caused by weather conditions endangering the safe operation of the ship.

Please note the existence of a "Community list" (available for inspection at https://ec.europa.eu/ transport/modes/air/safety/airban\_en) detailing air carriers that are subject to an operating ban with the EU Community.

#### 17. PROMPT ASSISTANCE

If the contract we have with you is not performed or is improperly performed as a result of failures attributable to you or a third party unconnected with the provision of the arrangements, or as a result of failures due to unusual and extraordinary circumstances, and you suffer an injury or other material loss, we will offer you such prompt assistance as is appropriate in the circumstances. In particular, we will provide you with appropriate information on health services, local authorities and consular assistance, and with distance communications and finding alternative travel arrangements. Where you experience a delay which is not owing to any failure by us, our employees or subcontractors, this prompt assistance is likely to extend to providing help in locating refreshments, accommodation and communications but not paying for them. Any airline or other transport supplier may however pay for or provide refreshments and/or appropriate accommodation and you should make a claim directly to them. Subject to the other terms of these conditions, we will not be liable for any costs, fees or charges you incur in the above circumstances, if you fail to obtain our prior authorisation before making your own travel arrangements.

### 18. VALIDITY OF TERMS AND CONDITIONS

These terms and conditions are valid from February 2022 and the details and prices may be superseded. Changes may occur after the date of release, and some hotel/ship facilities may become unavailable. While this brochure features photography and descriptions of local wildlife, there is no guarantee of sightings.

#### **19. LAW AND JURISDICTION**

Your contract shall be governed by English law and the jurisdiction of the English Courts. You may however choose the law and jurisdiction of Scotland or Northern Ireland if you wish to do so.

CARBON FOOTPRINTS: In partnership with **CLIMATE CARE** (www.jpmorganclimatecare.com) we would also like to invite you to contribute a small amount per passenger, which will be used on projects designed to offset the emissions generated by your air travel.



#### **20. DATA PROTECTION**

In order to process your booking and ensure your travel arrangements run smoothly and meet your requirements we, Hurtigruten Ltd, need to use the information you provide such as name, address, any special needs/ dietary requirements etc. We take full responsibility for ensuring that proper security measures are in place to protect your information. We must pass the information on to the relevant suppliers of your travel arrangements such as airlines, ships, hotels, transport companies etc. The information may also be provided to security or credit checking companies, public authorities such as customs/ immigration if required by them, or as required by law.

Additionally, where your holiday is outside the European Economic Area (EEA), controls on data protection in your destination may not be as strong as the legal requirements in this country. We will not pass any information on to any person not responsible for part of your travel arrangements. This applies to any sensitive information that you give to us such as details of any disabilities, or dietary/religious requirements. (If we cannot pass this information to the relevant suppliers, whether in the EEA or not, we cannot provide your booking. In making this booking, you consent to this information being passed on to the relevant persons.) Please note that where information is also held by your travel agent, this is subject to your agent's own data protection policy. Hurtigruten is not responsible for the privacy practices of any other companies.

Please see our privacy policy for further information: https:// www.hurtigruten.co.uk/practicalinformation/general-tc

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